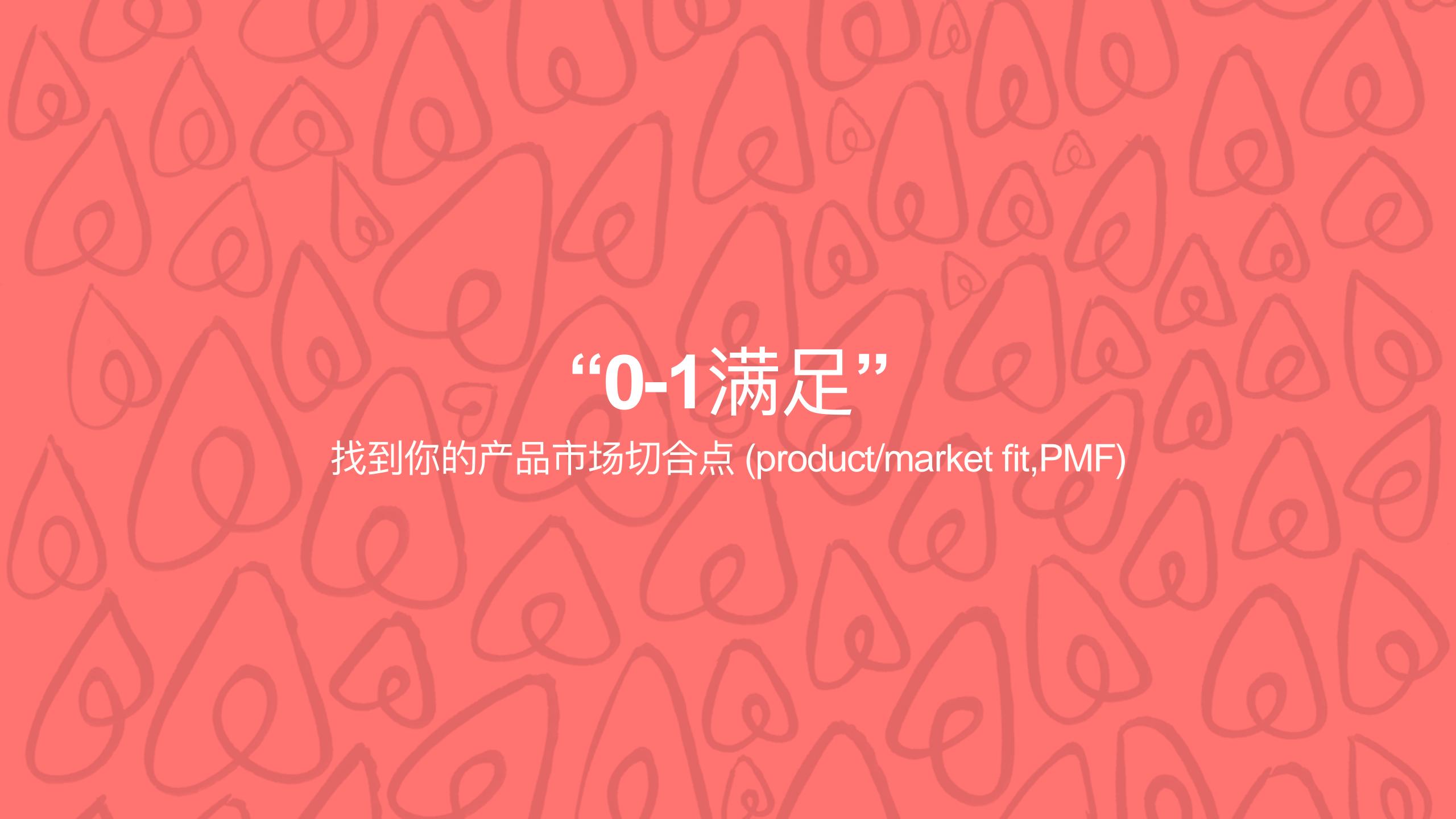


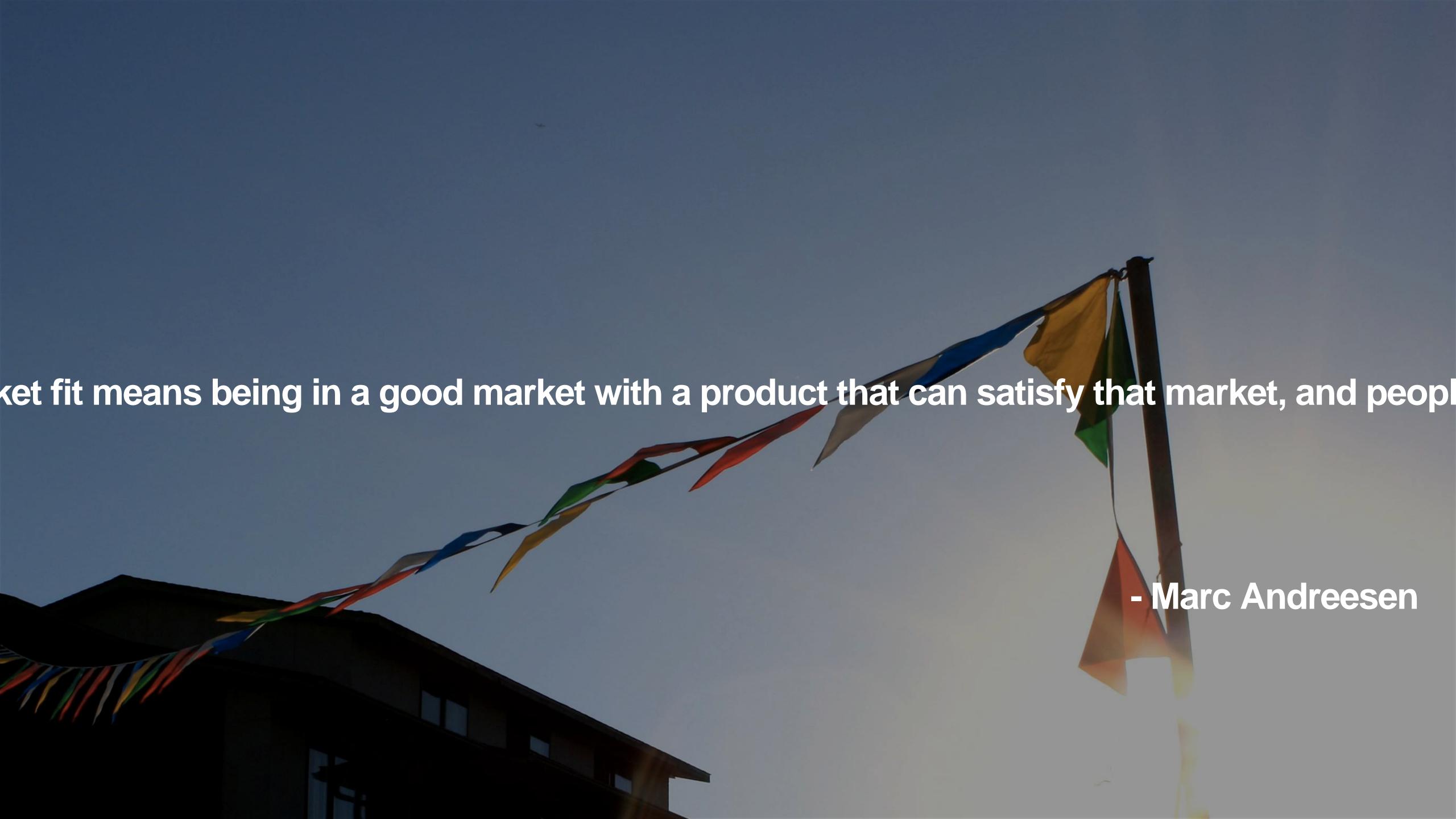
The very best startup ideas tend to have three things in common:

1.they're something the founders themselves want2.that they themselves can build3.and that few others realize are worth doing.

- Paul Graham, Founder of YC

新的机会往往是对不完美现状的质疑;以及活在未来,把缺失的那一部分打造出来



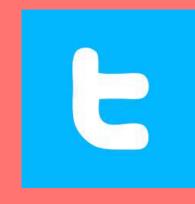




A-HA/Magical Moment

之所以叫A-HA Moment,是因为这个时刻用户真正的理解你的产品是什么,并且真正感受到了给他们带来的价值.

A-HA moments的例子



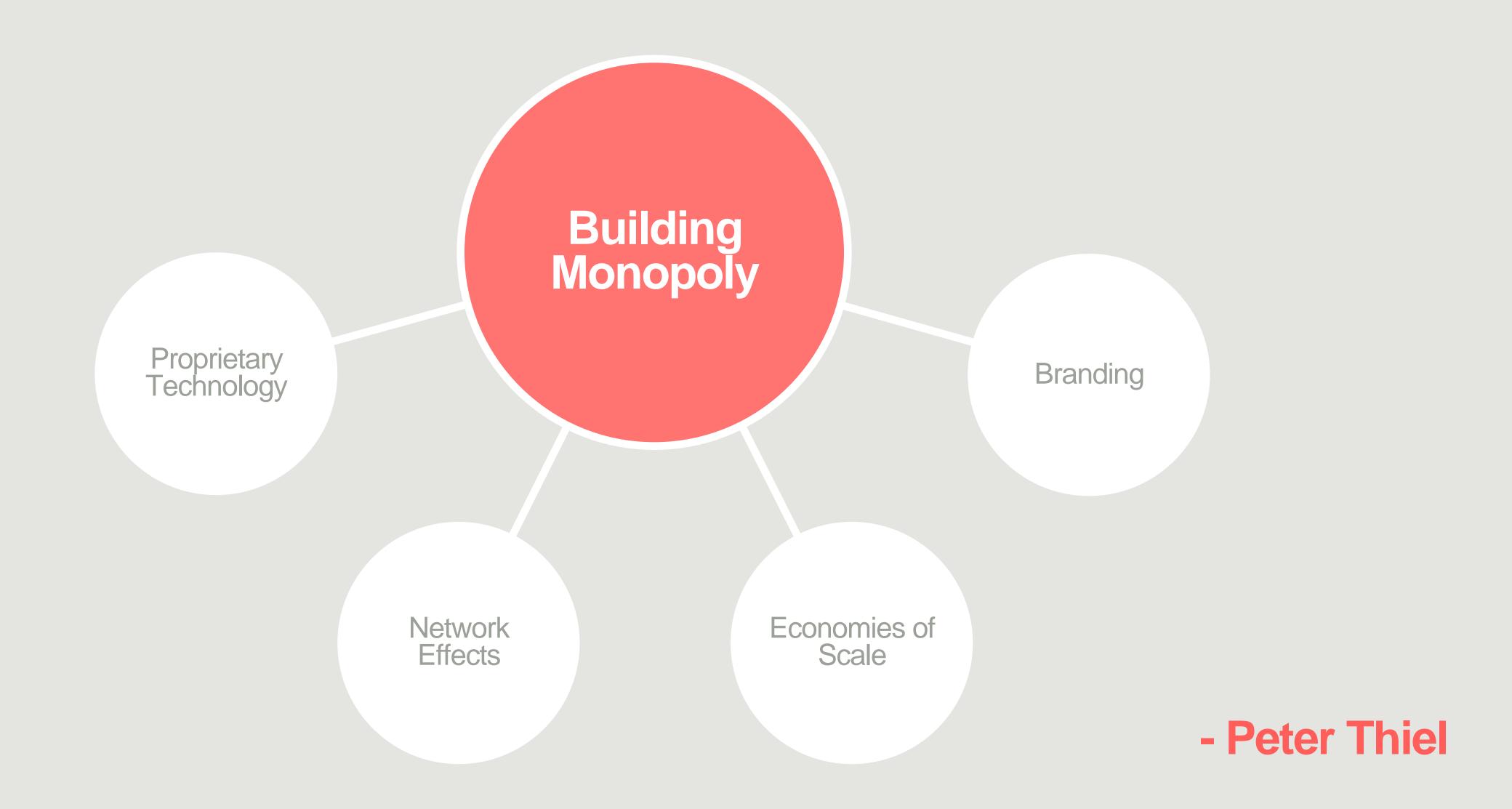
Josh Elman, Twitter's 的产品增长负责人,在分析了他们用户的使用数据以后,发现如果Twitter 不能让用户去<u>关注其它30个用户</u>,这个用户很可能就不会再回来了。

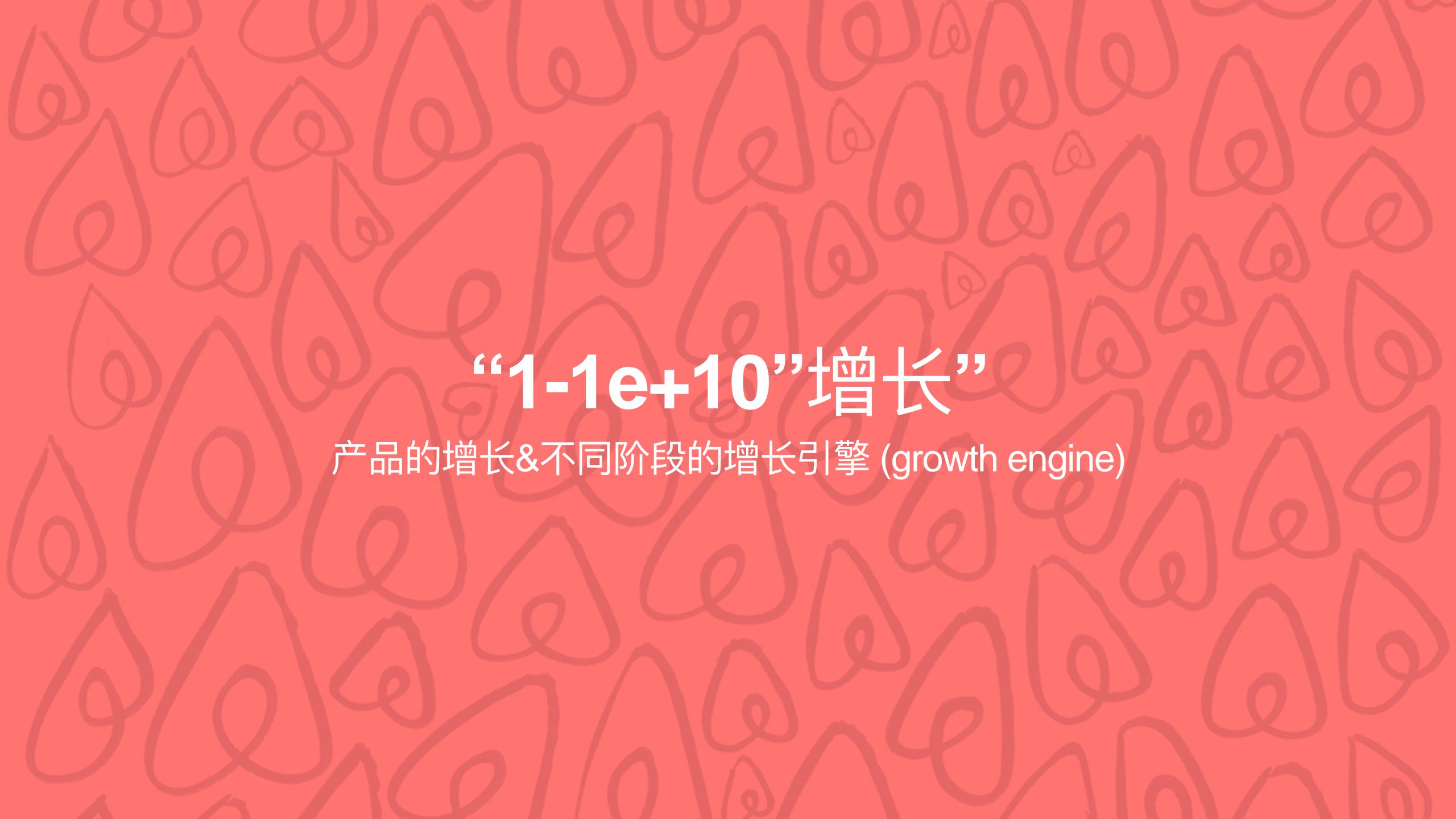


Chamath Palihapitiya, Facebook的产品增长负责人,说的他们的A-HA时候是用户在10天内添加7个及以上的好友。

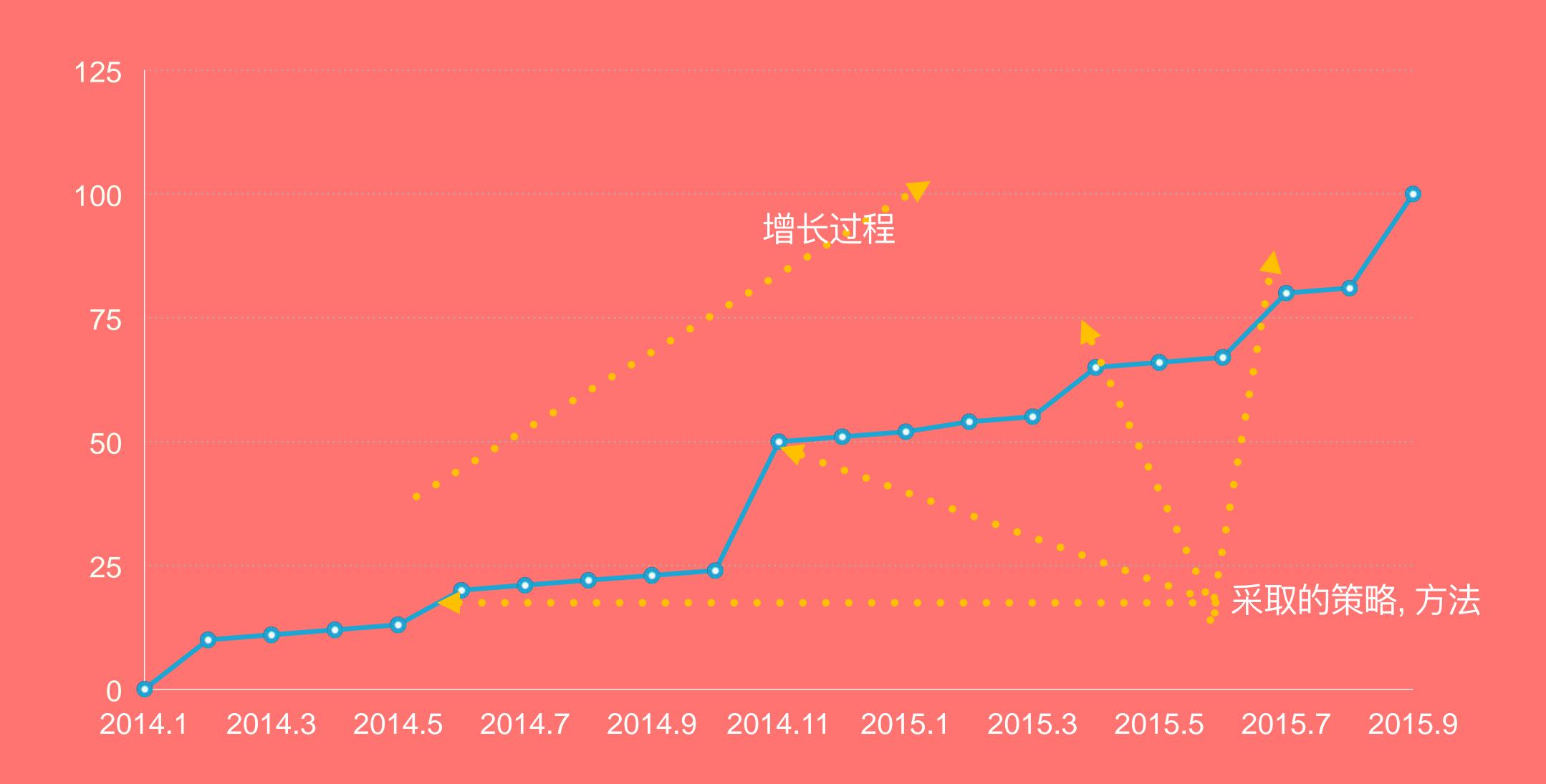


ChenLi Wang, Dropbox的增长负责人,发现决定用户是否会继续使用Dropbox的最佳指标是,这个用户上传了至少一个文件到Dropbox。





增长VS策略



"A good growth rate during YC is 5-7% a week. If you can hit 10% a week you're doing exceptionally well. If you can only manage 1%, it's a sign you haven't yet figured out what you're doing."

- Paul Graham



Landing Page Optimization

Copywriting

SEO

ANALYTICS

Advertising

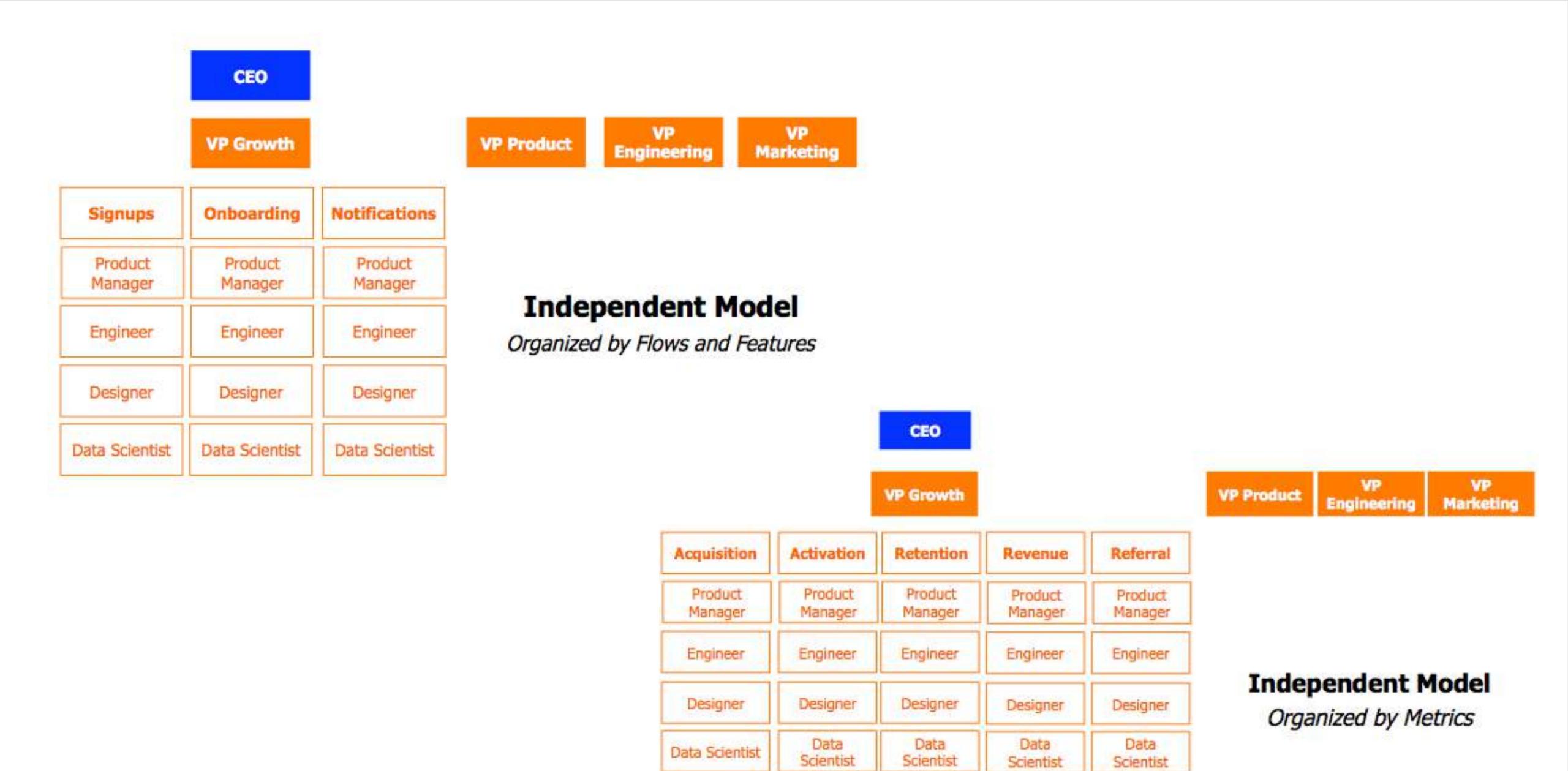
Email Marketing

Referral

PR

Behavioral Economics

为产品增长铺设架构与建立团队



思考产品的增长策略与迭代流程

找到你的北极星指标

让用户快速感知到A-HA时刻







Nights booked



找到你的北极星指标

让用户快速感知到A-HA时刻



考虑你的边界用户

"I've talked to so many companies, and they try to get incredibly complicated about what they're doing, but it is just as simple as when you see the first picture of one of your friends on Facebook, you go 'Oh my God, this is what this site is about!'

- Mark Zuckerberg

找到你的北极星指标

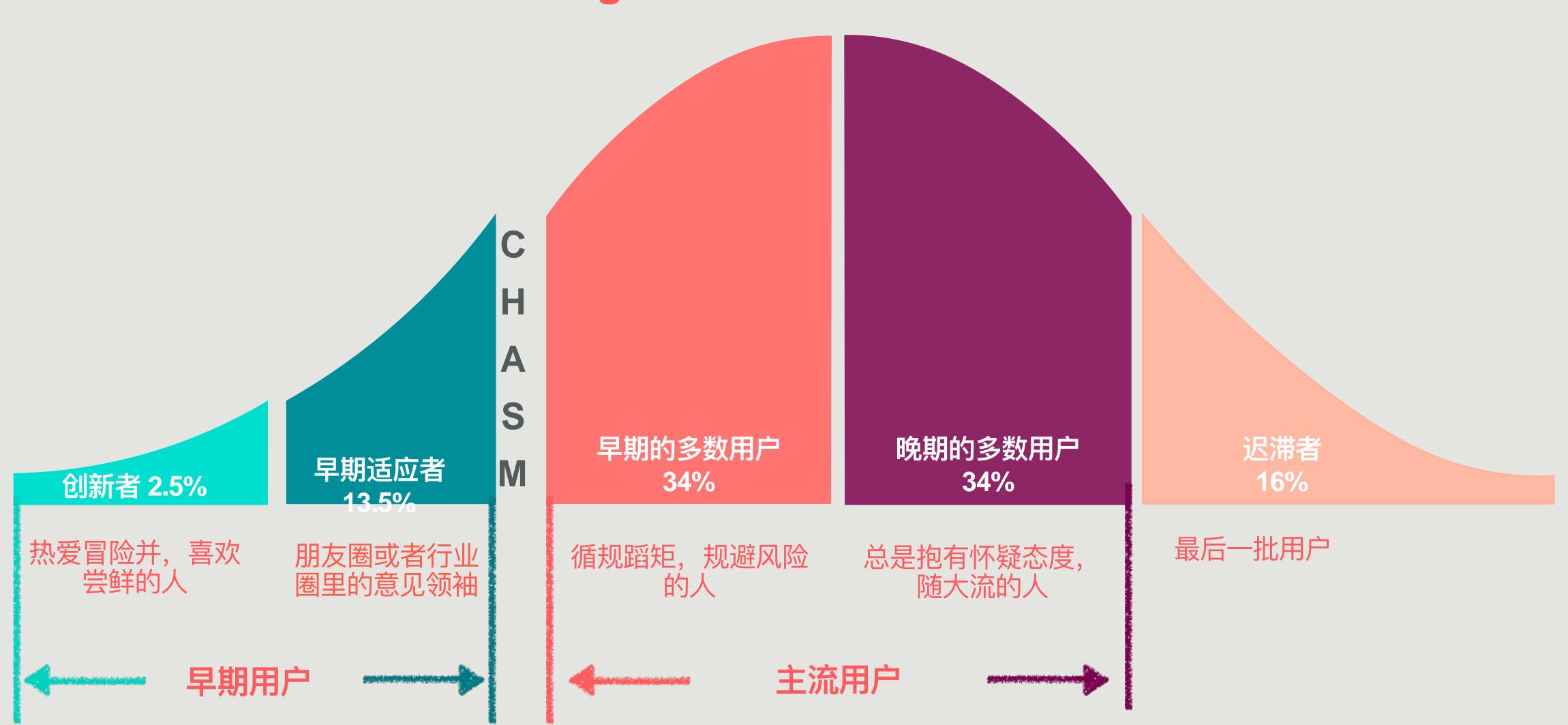
让用户快速感知到A-HA时刻

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考虑你的边界用户

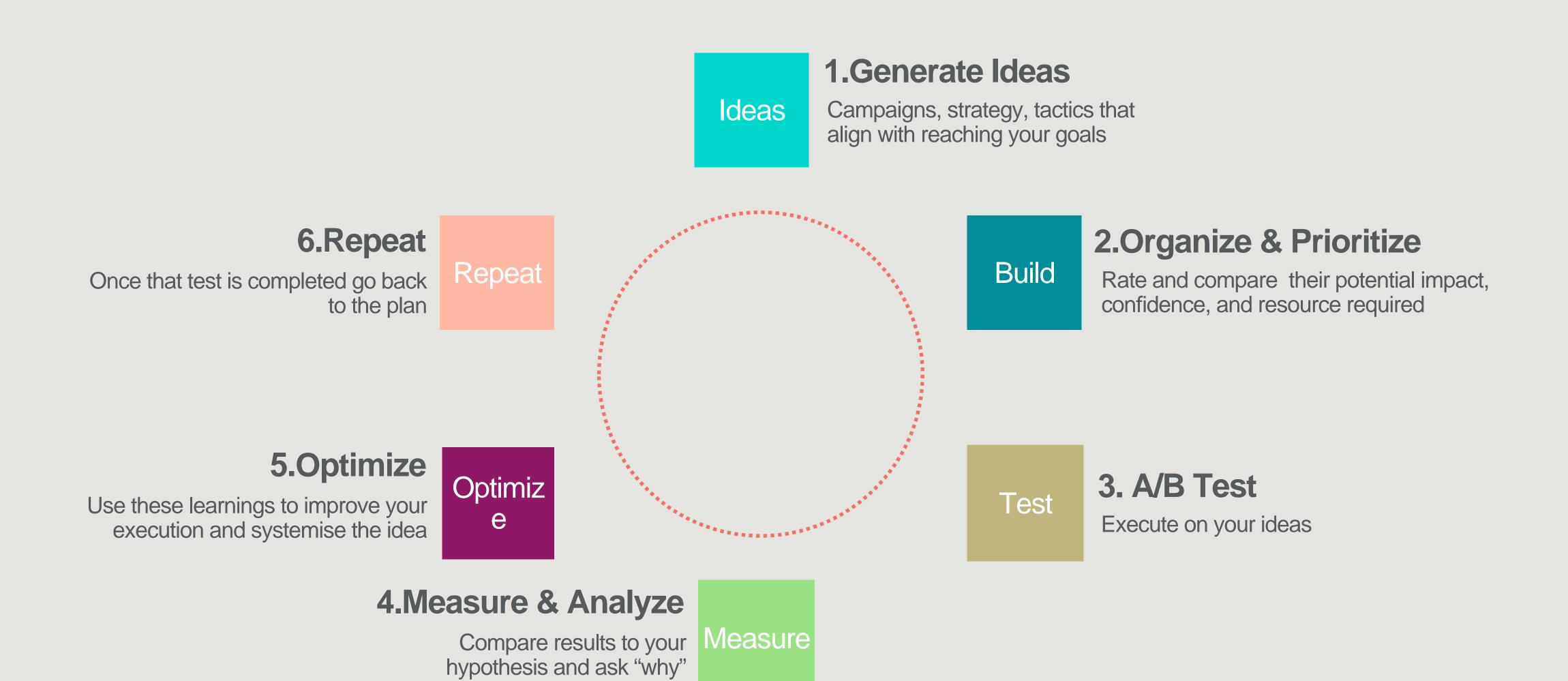
创新曲线 Rogers Innovation Curve



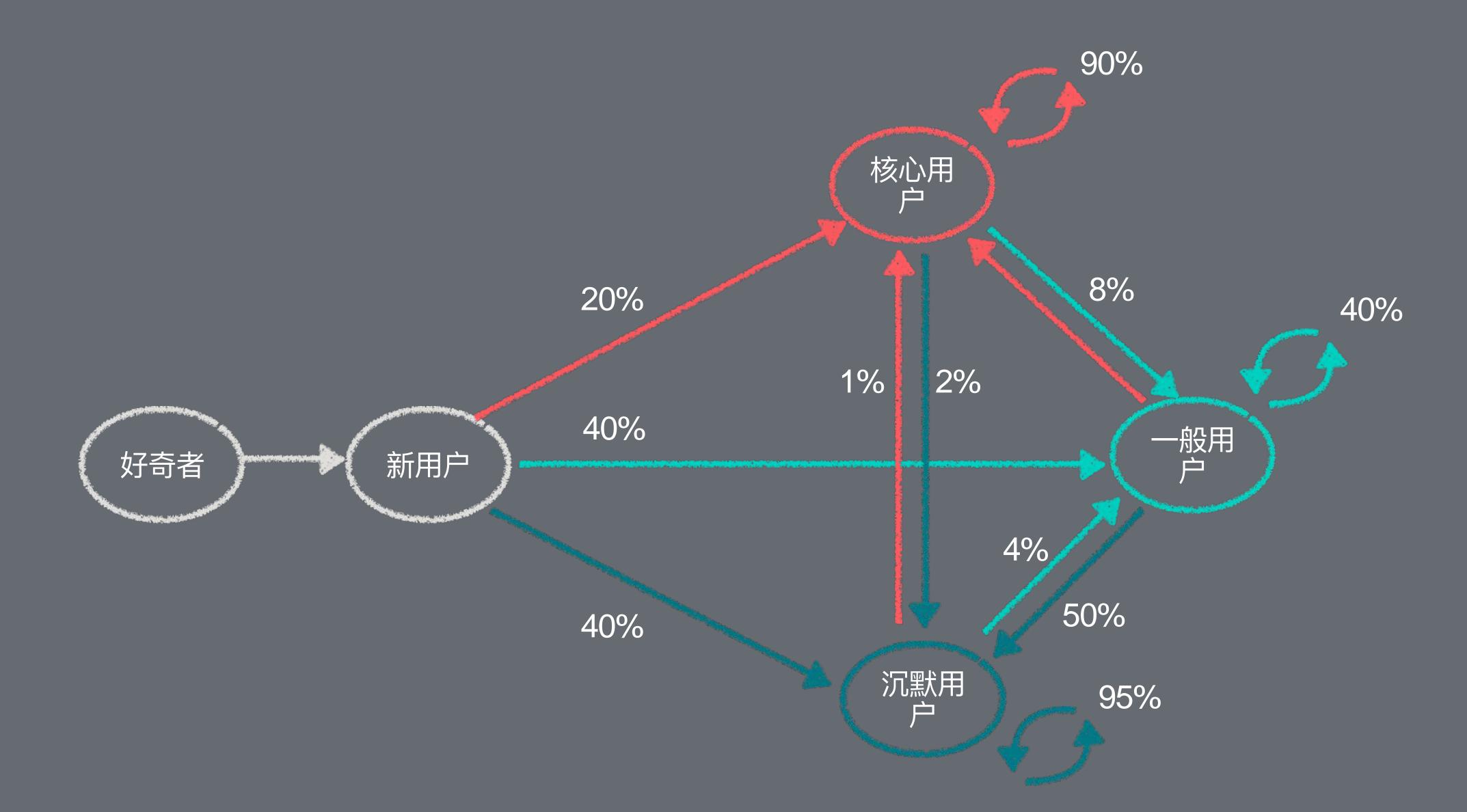
增长就是一个不断思考,假设与测试的过程

If you can run more experiments than the next guy, if you can be hungry for growth, if you can fight and die for every extra user and you stay up late at night to get those extra users, to run those experiments, to get the data, and do it over and over again, you will grow faster."

增长与迭代的流程



理解你的用户活跃图谱



利用不同的引擎来增长产品的业务与用户

增长的策略

SEO

付费增长

内容营销

合作伙伴

病毒传播&推荐

短信营销

社交媒体增长

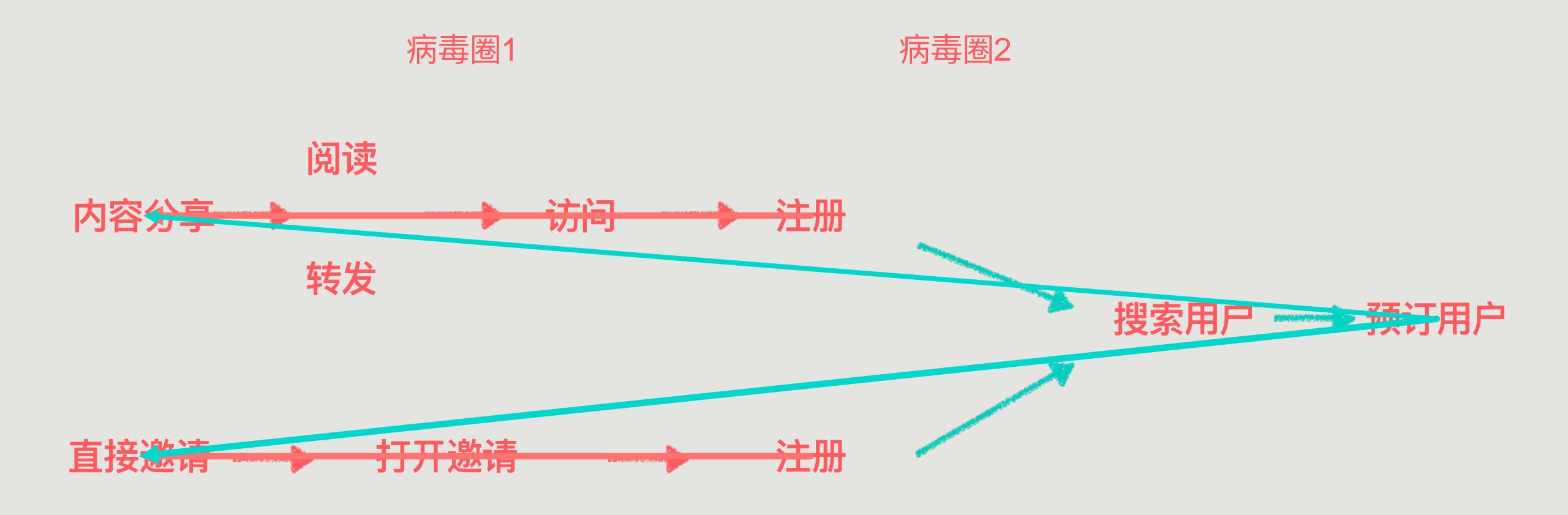
API

邮件营销

线下推广

推动消息

Case study: 病毒传播与推荐



病毒圈1

病毒圈2

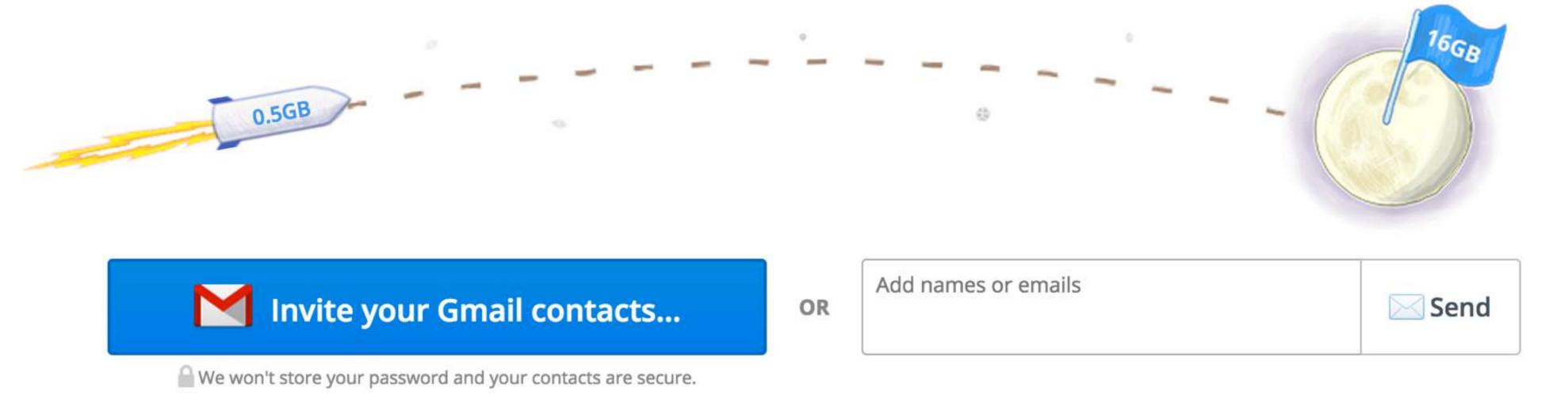




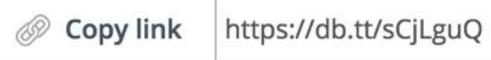


Get up to 16 GB of free space by inviting your friends to Dropbox!

For every friend who joins and installs Dropbox on their computer, we'll give you both 500 MB of bonus space (up to a limit of 16 GB)! If you need even more space, upgrade your account.



More ways to invite your friends





Where are you going?

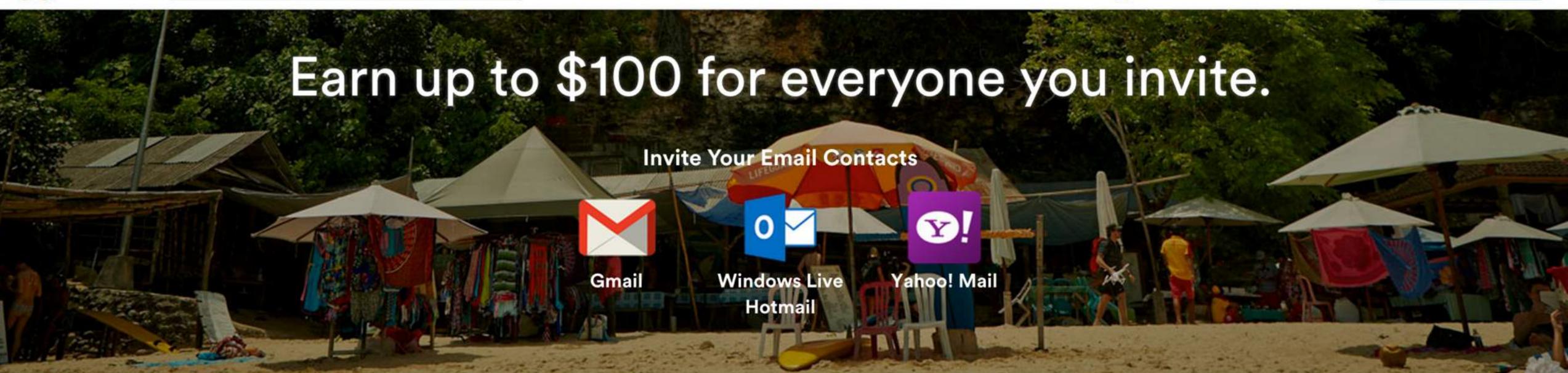
Browse *



Roc 🔻



Help List Your Space



Send a friend \$25 Airbnb credit. You'll get \$25 when they travel and \$75 when they host. Learn More

Referrals Terms and Conditions

Add friends' email addresses

Send

www.airbnb.com.sg/c/ryu343



Facebook

Separate multiple emails with commas.

Share: >

Metrics & Benchmark

Assumption	Good	Better	Best	Current
Monthly Active Users* Sending Invites	1.00%	5.00%	10.00%	
Invitees Per inviter	5	10	15	-
Conversion Rate to New User	15.00%	30.00%	45.00%	
Conversion Rate to New Guest	1.00%	5.00%	10.00%	
Conversion Rate to New Host	1.00%	3.00%	5.00%	
Revenue Impact Potential	X	20X better than "Good"	90X better than "Good"	

How do referred users perform?

Hundreds of thousands of booked nights by referred users in 2014!

Better Better				
Use metrics	%Change			
Guest Bookings	+13%			
Host Bookings	+146%			
Referrals Sent	+264%			
Referrals Became Users	+479%			
Referrals Became Guests	+489%			