

# Microsoft 大数据平台和AI的应用





## 大数据推动变革

	Traditional	Big Data	
10101010101010101010101010101010101010	Relational data with highly modeled schema	All data with schema agility	
Costs	Specialized HW	Commodity HW	
Culture	Operational reporting Focus on rear-view analysis	Experimentation leading to intelligent action With machine learning, graph, a/b testing	



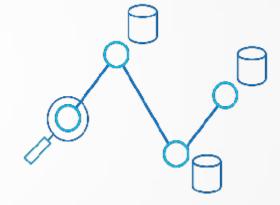
## 大数据面临的挑战



Obtaining skills and capabilities



Determining how to get value



Integrating with existing IT investments

\*Gartner: Survey Analysis - Hadoop Adoption Drivers and Challenges (Stamford, CL: Gartner, 2015)



## 微软的大数据历程

#### Growth of data @ Microsoft

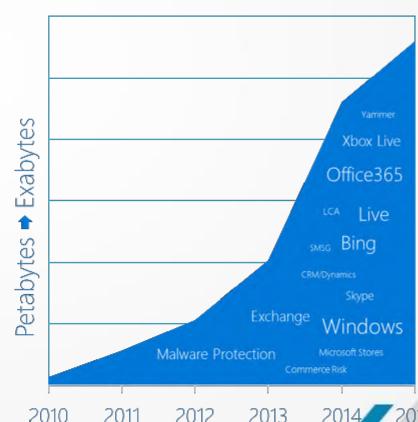
## We needed to better leverage data and analytics to do more experimentation

#### So we:

- Designed a data lake for everyone to put their data into
- Built tools approachable by any developer
- Created machine learning tools for collaborating across large experiment models

#### Result:

- Across Microsoft, ten thousand developers doing experimentation leading to better insights
- Leading to growth in our Microsoft businesses:
  - Office productivity revenue (45%YoY)\*
  - Intelligent Cloud (100% YoY)\*
  - Bing search share doubles



\* Microsoft FY16 Q4 Results, URL: http://www.microsoft.com/en.uy/Investor/earnings/FY 2016 Q4/press release webcast

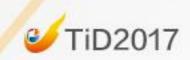
Microsoft is now taking everything we've learned on this journey

and bringing it to our customers

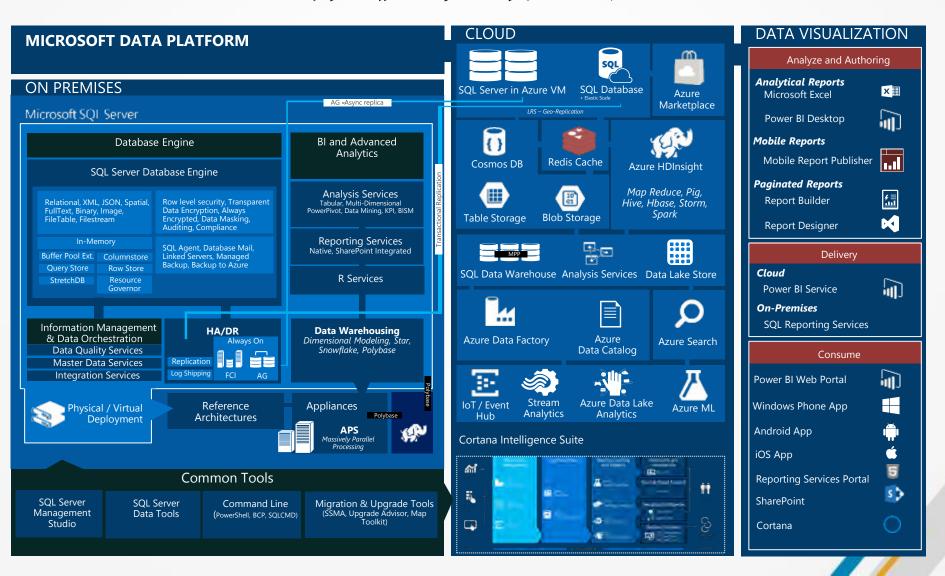
Technology. Cost. Culture.



## 微软大数据解决方案

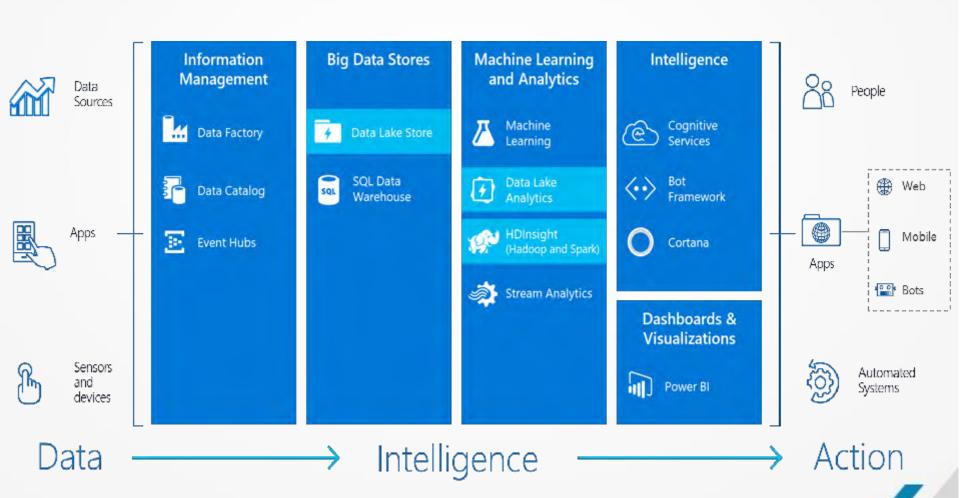


## 微软数据平台





## 大数据作为Cortana智能套件的基石





## Azure 数据湖泊介绍





## Azure 数据湖泊

Big Data made easy

Analytics on any data, any size	Easier and more productive for all users	Enterprise-ready



## Azure数据湖泊存储

BIG DATA IN THE CLOUD

## Azure Data Lake Store

A hyper-scale repository for Big Data analytics workloads

Hadoop File System (HDFS) for the cloud

No limits to scale

Store any data in its native format

**Enterprise-grade** access control, encryption at rest

Optimized for analytic workload **performance** 





## Azure数据湖泊分析

BIG DATA IN THE CLOUD

## Azure Data Lake Analytics

A new distributed analytics service



**Distributed analytics service** built on Apache YARN

**Elastic scale per query** lets users focus on business goals—not configuring hardware

Includes U-SQL—a language that unifies the benefits of SQL with the expressive power of C#

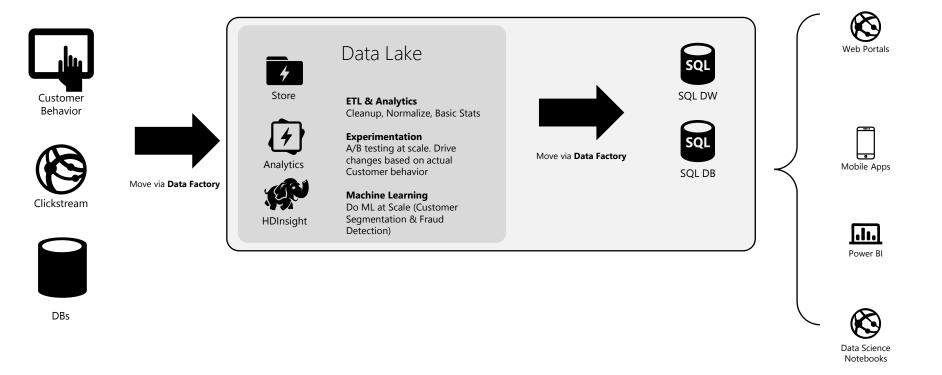
**Integrates with Visual Studio** to develop, debug, and tune code faster

Federated query across Azure data sources

Enterprise-grade role based access control

#### 数据湖泊分析场景

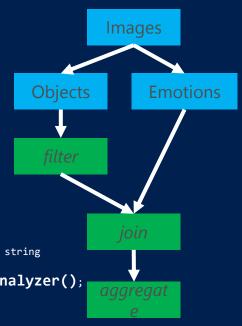
ON-PREMISES AZURE CONSUMPTION



#### U-SQL/Cognitive Example

- Identify objects in images (tags)
- Identify faces and emotions and images

```
• Join datasets – find out which tags are associated with happiness
REFERENCE ASSEMBLY ImageCommon;
REFERENCE ASSEMBLY FaceSdk;
REFERENCE ASSEMBLY ImageEmotion;
REFERENCE ASSEMBLY ImageTagging;
@objects =
                                                        @emotion_raw =
   PROCESS MegaFaceView
                                                           PROCESS MegaFaceView
   PRODUCE FileName, NumObjects int, Tags string
                                                            PRODUCE FileName string, NumFaces int, Emotion string
   READONLY FileName
                                                            READONLY FileName
   USING new Cognition.Vision.ImageTagger();
                                                           USING new Cognition.Vision.EmotionAnalyzer();
@tags =
    SELECT FileName, T.Tag
                                                        @emotion =
   FROM @objects
                                                            SELECT FileName, T.Emotion
        CROSS APPLY
                                                           FROM @emotion raw
            EXPLODE(SqlArray.Create(Tags.Split(';')))
                                                                CROSS APPLY
               AS T(Tag)
                                                                    EXPLODE(SqlArray.Create(Emotion.Split(';')))
   WHERE T.Tag.ToString().Contains("dog") OR
                                                                        AS T(Emotion);
         T.Tag.ToString().Contains("cat");
                                                        @correlation =
                                                           SELECT T.FileName, Emotion, Tag
                                                           FROM @emotion AS E
                                                                INNER JOIN
                                                                    @tags AS T
                                                                ON E.FileName == T.FileName;
```





## Azure HDInsight

BIG DATA IN THE CLOUD

## Azure HDInsight

Hadoop and Spark as a Service on Azure



**Fully-managed** Hadoop and Spark for the cloud

**100% Open Source** Hortonworks data platform

Clusters up and running in minutes

Managed, monitored and supported by Microsoft with the **industry's best SLA** 

Familiar **BI tools for analysis**, or open source notebooks for **interactive data science** 

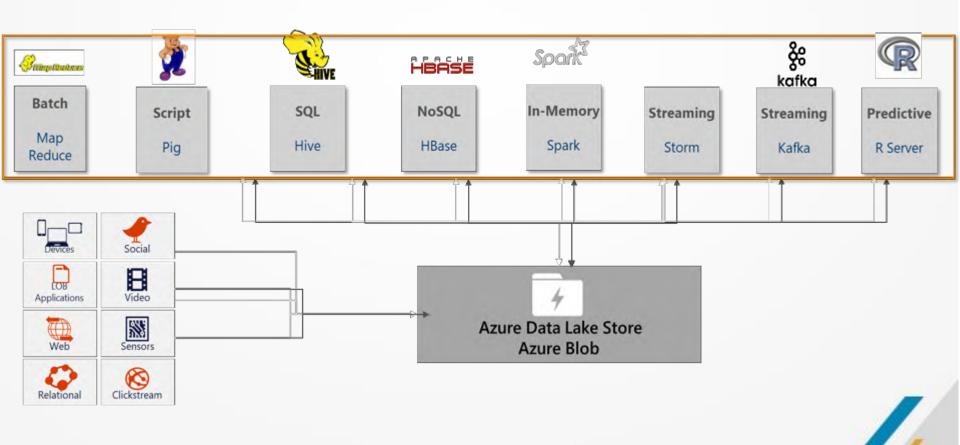
63% lower TCO than deploy your own Hadoop on-premises\*

"IDC study "The Business Value and TCO Advantage of Apache Hadoop in the Cloud with Microsoft Azure HDInsight"

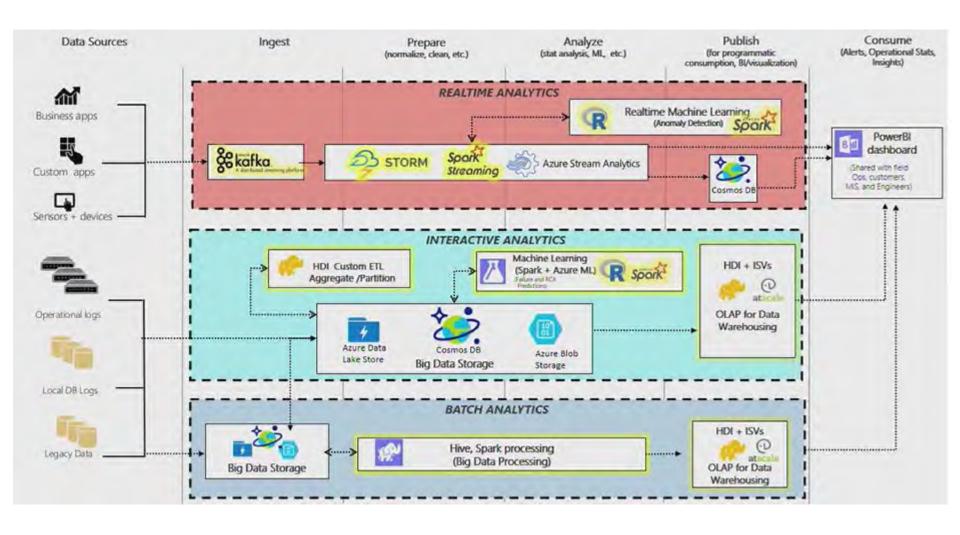


## HDInsight - 大数据分析的工作负载

一个为大数据分析工作专业定制的可高度扩展,分布式和并行处理的云数据平台



#### Reference Big Data Analytics Pipeline

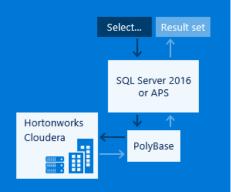




## PolyBase in SQL Server

**BIG DATA ON-PREMISES** 

## PolyBase in SQL Server 2016 and APS



For on-premises Big Data, partner with Hortonworks, Cloudera, or other 3<sup>rd</sup> party providers

Use **PolyBase to query** Hadoop and DW together

PolyBase is **built-in** to both SQL Server 2016 and APS with no additional costs



## 微软大数据平台的应用



#### Data type usage by vertical

	Retail	Manufacturing	Financial Services	Health	Government
Solutions	<ul> <li>Real-time offers and personalized services</li> <li>Demand forecasting</li> <li>Sentiment analysis</li> </ul>	Manufacturing ops     Connected cars	Customer experience     Risk assessment	<ul> <li>Remote health monitoring</li> <li>Population health management</li> </ul>	Smart buildings     Transit and traffic optimization
New types of data	<ul><li>Clickstream and behavior</li><li>Point of sales</li><li>Server logs</li><li>Sentiment and web</li></ul>	Machine and sensor     Structured and unstructured	<ul><li>Sentiment and web</li><li>Server logs</li><li>Structured and unstructured</li></ul>	<ul><li>Patient vitals</li><li>Genomic data</li><li>Server logs</li></ul>	<ul><li>Sentiment and web</li><li>Server logs</li><li>Structured and unstructured</li></ul>



## **Example reference architecture Customer recommendation**

#### Use Cortana Intelligence:

- Track non-relational data: use clickstream data / log files from the ecommerce website (ADLS)
- Track relational data: use customer purchase data (SQL DB)
- Use big data (ADLA) to do data preparation of nonrelational data
- Use Machine Learning to model and predict customer behavior (AML) on both relational and non-relational data
- Have website display dynamic content from predictions to recommend products

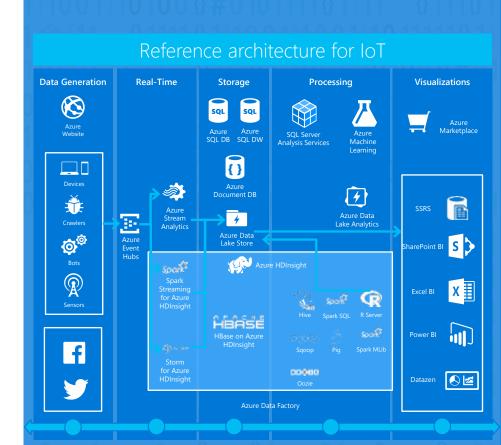
#### Reference architecture for customer recommendation **Data Generation** Storage **Processing** Visualizations SQL Azure SOL DB Azure SQL DW () F Azure Data 4 f 00000 Azure Data Factory



## **Example reference architecture Internet of Things**

#### Use Cortana Intelligence:

- Track non-relational data: collect devices or machine generated data in real-time (Event Hubs + Spark Streaming)
- Output real-time data to Power BI
- Land real-time data into permanent store (ADLS)
- Run machine learning at scale on data to find patterns (HDInsight + R Server)





## Customer example: Chili's Restaurants using Ziosk Tablets for IoT scenario

#### Scenario

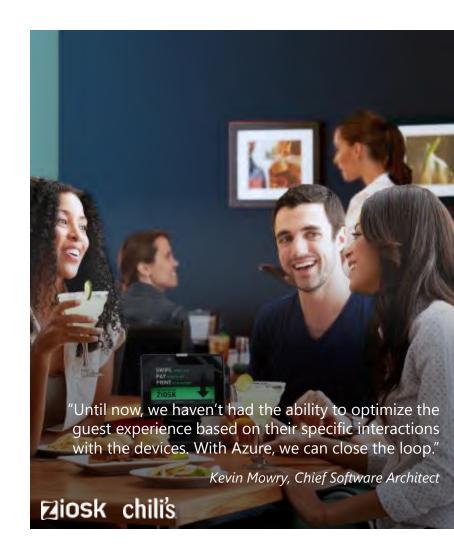
Ziosk Tablets on every restaurant | Wanted to improve guest satisfaction, customer insights, and restaurant efficiency

#### Solution

Azure HDInsight (Hadoop-as-a-service), Azure Machine Learning, Power BI to aggregate data in real-time and identify relationships between customer behavior and purchases

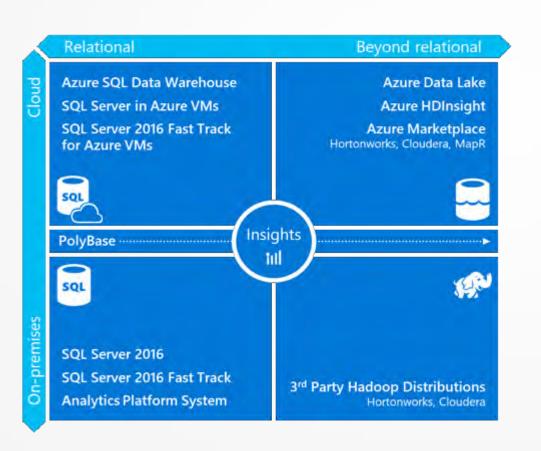
#### Result

- Optimize guest experience on tablets by delivering customized offers in real-time
- Understand restaurant metrics such as customer wait times, wait staff efficiencies, restaurant sales, etc.





## 基于大数据的数据仓库



#### Fastest insights

Real-time insights with breakthrough query performance

#### Analytics built-in

Real-time insights with analytics built in

#### Choice of deployment

Leading solutions—on-premises and in the cloud

#### Layers of security

Least vulnerable database 6 years in a row

#### Any data, any scale

A hybrid solution that grows in step with customer needs

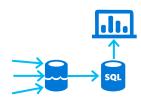
#### More for the price

Customers do more with industry-leading TCO

#### 数据仓库的大数据现代化



#### Common technical scenarios for modernizing data warehouse with big data



#### ETL Offload Data Prep

- Leverage cost effective big data to offload ETL and data preparation
- Transformation is done using big data scripts/code instead of through an ETL tool
- When data is prepared, load into warehouse for interactive BI



## Single view (DW + Big Data)

- Customer 360 degree view now includes both relational (customer purchases, contacts) and nonrelational (sentiment, clickstream, etc.)
- Data warehouse and Data Lake are side-by-side collecting data and queried using federated query technologies (PolyBase)



## Active Archive (DW Hot storage / Big Data cold)

- Leverage cost effective big data to archive all data indefinitely as "cold" storage that can be processing at anytime with big data
- Pull in frequently used hot data for interactive BI in the data warehouse



## Run data science / experimentation

- Keep data warehouse for operational reporting and BI
- Leverage a separate big data implementation for running data science / experimentation with uncurated, non-relational data to find new patterns and new insights
- When patterns are found, operationalize into the data warehouse for reporting
- Use R Server for data science



#### 数据仓库的大数据现代化



## **Example reference architecture Modern Data Warehouse [Single View]**

#### Use Cortana Intelligence:

- Track relational data: Move relational point of sales and purchase data through operational stores (SQL DB) into relational DW (SQL DW)
- Track non-relational data: Track non-relational data from telemetry, clickstream, social medial into big data store (ADLS)
- Run queries across joining the two through federated query (PolyBase or ADLA)
- Show results in BI tools (Power BI)

#### Reference Architecture for Single View (MDW) **Data Generation** Storage **Processing** Visualizations SQL Azure SOL DB Azure SQL DW 0 1 SharePoint BI S Crawlers **O** Sook P овфве Azure Data Factory

## 数据仓库的大数据现代化



## Customer example: Tangerine instantly adapts to customer feedback

#### **Scenario**

Lack of insight for targeted campaigns Inability to support data growth

#### Solution

Azure HDInsight (Hadoop-as-a-service) and Microsoft Analytics Platform System (APS) to do instant analysis of social sentiment and customer feedback across digital, face-to-face and phone interactions.

#### Result

- Reduced time to customer insight
- Ability to make changes to campaigns or adjust product rollouts based on real-time customer reactions
- Ability to offer incentives and new services to retain—and grow—its customer base





#### **Target Audience**



Technical Decision Maker (primary)

Who care about supporting the business with strategic IT investments



ITPros (influencer)

Example: Database Administrators, Operations team



Business Decision Maker (influencer)

LOB Decision Makers who care about solving business problems

#### **Probing Questions**



What do you currently do for big data today?

What new types of non-relational data do you need to capture (e.g. sentiment and web, clickstream, machine/sensor, geographic, server logs, etc.)?

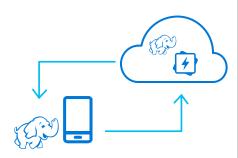
Do you currently have a **Hadoop deployment on-premises** and want to get out of the business of managing your own datacenter?

How do you collect Azure cloud data generated by other sources like Azure Website, IoT Suite, etc. and what kinds of analysis would you like performed on it?

What experiments / data science do you want on all of your data (curated or not)?

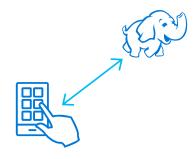
## M. T

#### Common technical scenarios for big data stand-alone



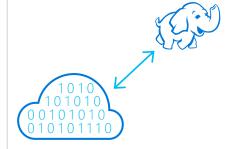
## On-prem Hadoop migration to cloud/hybrid

- Leverage cost effective cloud to manage Hadoop and get out of managing own servers
- Hybrid Hadoop scenarios with onprem (use cloud for dev/test, backup, or burst)
- Use R Server with on-prem Hadoop



## Adding intelligence to applications

 Add big data to applications for the app to receive data in realtime and predict customer behavior



### Analyze data stored in Azure from other services

 Azure services generating lots of data (e.g. Azure Web Apps, IOT Suite, Media Services, etc.). Use Data Lake Analytics or HDInsight to process data to find new insights



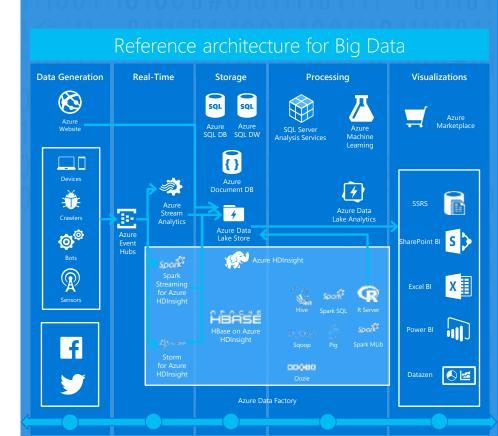
## Run data science / experimentation

 Leverage a new big data implementation for running data science / experimentation with uncurated, non-relational data to find new patterns and new insights



## **Example reference architecture Analyze Data Stored in Azure**

- Track realtime data from IOT Suite: collect data from IOT Suite in permanent store (ADLS)
- Track other Azure data (Azure Website generating web logs) and store in ADLS
- Run Machine Learning through R Server for HDInsight to find patterns in data
- Show results in BI tools (Power BI)





## Customer example: Virginia Tech crunch endless amounts of Genomic data

#### Scenario

DNA sequencers are generating 15PB of genomic data each year. Virginia Tech needed to process it to foster medical breakthroughs including new cancer treatments. They were evaluating creating a multimillion dollar supercomputer center, but wanted to find a different way to process the data.

#### Solution

Azure HDInsight (Hadoop-as-a-service) was chosen to process genome data resulting in significant cost savings as they only pay for what they need.

#### Result

- · Significant cost savings with the cloud
- Elastic scale that keeps up with huge data volumes
- Powering the search for cancer treatments

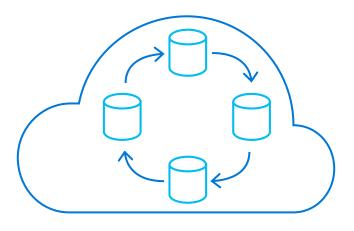






## 微软大数据开发工具

## Easy for administrators to spin up quickly



- Deploy big data projects in minutes
- No hardware to install, tune, configure or deploy
- No infrastructure or software to manage
- Scale to tens to thousands of machines instantly



# Debug and Optimize your Big Data programs with ease





- Deep integration with Visual Studio, Visual Studio Code, Eclipse, & IntelliJ
- Easy for novices to write simple queries
- Integrated with U-SQL, Hive, Storm, and Spark
- Actively offers recommendations to improve performance and reduce cost
- Playback visually displays job run

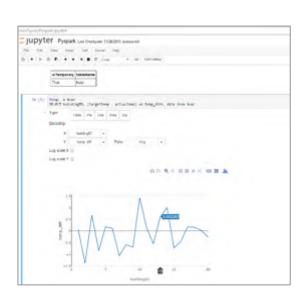


# Develop massively parallel programs with simplicity

- U-SQL: a simple and powerful language that's familiar and easily extensible
- Unifies the declarative nature of SQL with expressive power of C#
- Leverage existing libraries in .NET languages, R and Python
- Massively parallelize code on diverse workloads (ETL, ML, image tagging, facial detection)



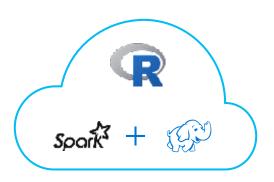
## Easy notebook experience for data scientists



- Most popular notebooks, Jupyter and Zeppelin out-ofthe-box
- Combine code, statistical equations and visualizations
- Worked w/ Jupyter community to enhance kernel to allow Spark execution through REST endpoint



# Easy for data scientists with familiar R language



\*Applies to HDInsight only

#### R Server for HDInsight

- Largest portable R parallel analytics library
- Terabyte-scale machine learning—1,000x larger than in open source R
- Up to 100x faster performance using Spark and optimized vector/math libraries
- Enterprise-grade security and support



# Easy for business analysts with interactive reports over big data



- Interactive BI with big data
- Spark 2.1 integration
- Interactive Hive with LLAPkeeps data compressed running in-memory 25x faster
- ODBC driver to use Power BI or third party tools (Tableau, SAP, Qlik, etc.)



# 央媒客户案例

# 全球精准传播系统



案例:全球精准传播系统

发现全球各国家、地区 热点事件,了解热点事 件的传播影响力

甄选传播主体,根据其画像,利用推荐引擎进行精准内容投放。 利用其影响力定向引导 舆论



发现传播过程中的传播 主体(意见领袖、活跃 用户、搭桥者等角色)。 分析其社交媒体影响力。

对传播主体进行全维度 画像,深入了解传播主 体属性。



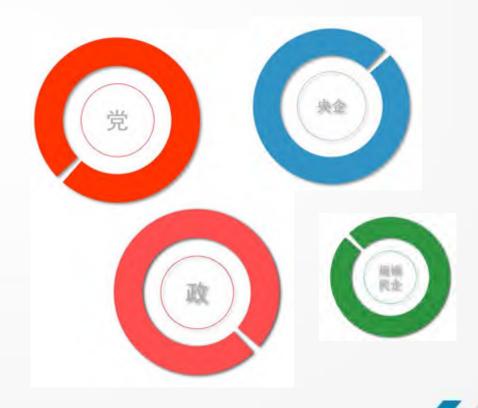
### 典型业务场景

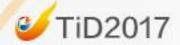
#### 党政机构:

- 日常外宣(国家形象、旅游宣传、...)
- 高层出访造势
- 国际倡议(一带一路、亚投行、...)

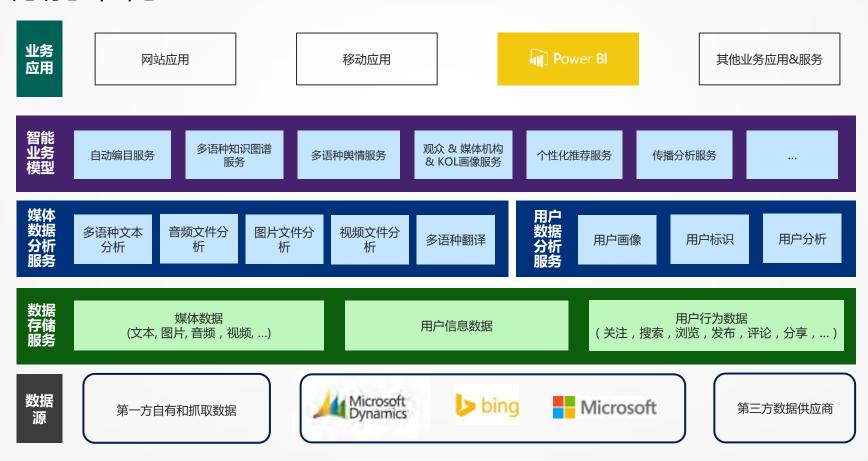
#### 央企/规模民企:

- 海外工程(高铁、水坝、...)
- 海外投资(矿山、机场、港口、...)
- 海外产品销售



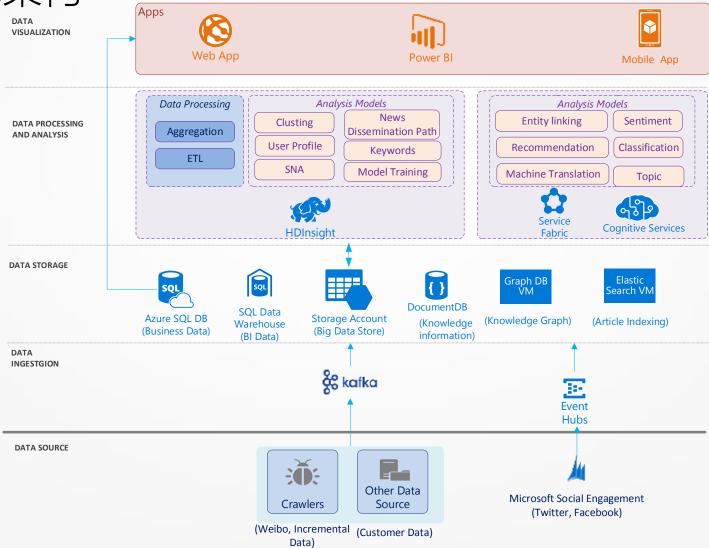


### 功能架构





### 技术架构





### 微软方案核心能力

#### 多语种分析能力:

- 多语种自然语言处理
- 多语种自动翻译

#### 基础设施:

• 全球各大洲高可靠云服务能力



#### 解决方案:

- 全球舆情洞察
- 社交网络传播主体分析
- 媒体用户画像

#### 全球多渠道数据采集能力:

- 15+主要国家和地区
- 15+主要语种
- Facebook、Twitter等主流社交媒体

# 微软AI的应用



### 数字化转型+人工智能

Artificial Intelligence

Conversational agents Customized experiences Customer analytics

Engage your customers

Enable your employees

Employee productivity
Business data differentiation
Organizational knowledge

Product innovation
Differentiated experiences
New scenarios

Transform your products

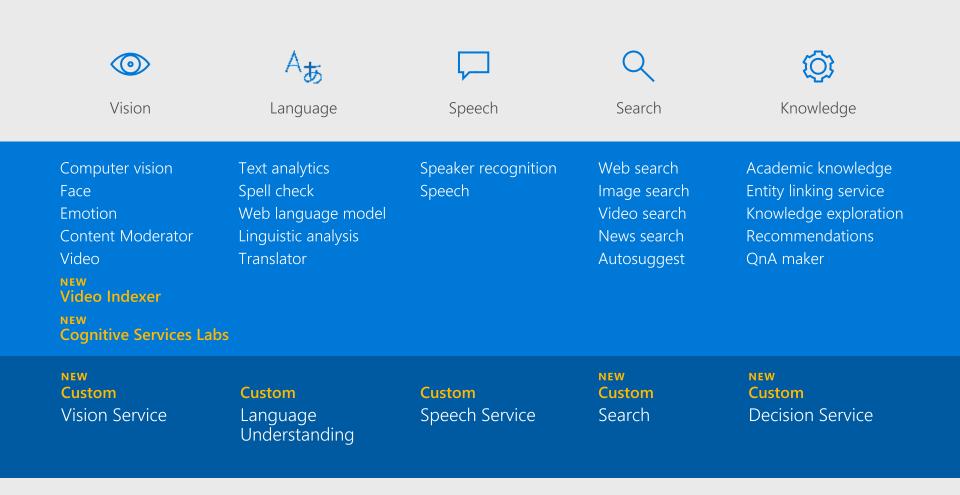
Optimize your operations

Intelligent predictions Operational efficiency Deep insights

### 微软人工智能

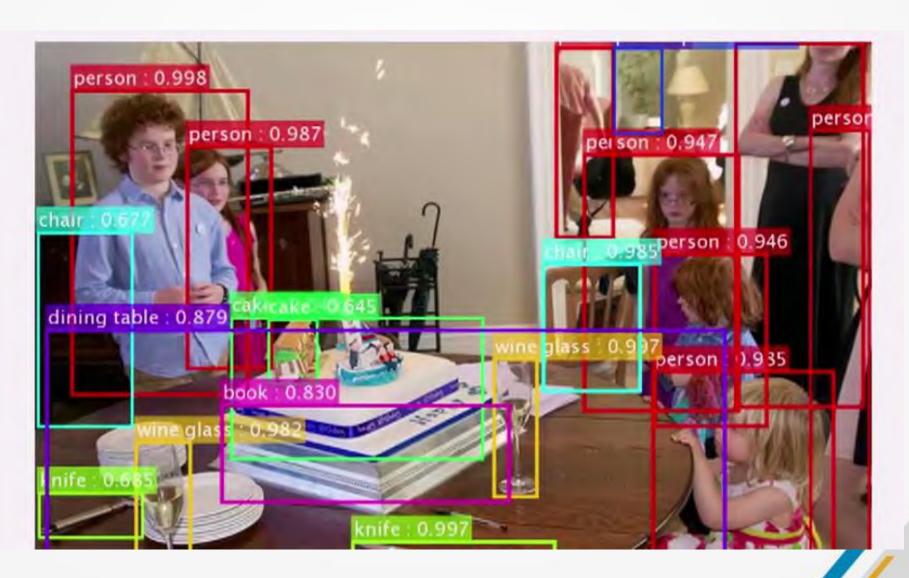
 $(\Rightarrow)$ Intelligence Data **Experiences** AZURE + AI **AGENTS DATA GRAPHS** Cortana Office 365 **DATA PLATFORM INFRASTRUCTURE SERVICES APPLICATIONS** LinkedIn Data Lake Batch Al Cognitive Services Office Bing Cosmos DB **Training** Windows FPGA/GPU **SQL** Server **Dynamics TOOLS SOLUTIONS** Visual Studio | Azure Machine Learning | Bot Framework Cognitive Toolkit | TensorFlow | Caffe

### 微软认知服务





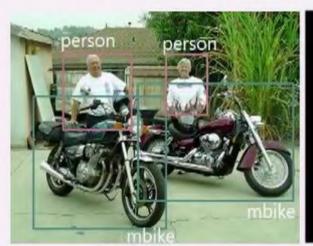
# 物体识别与检测

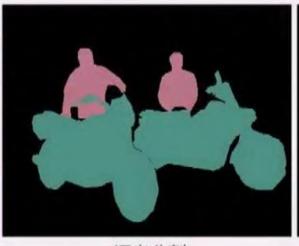


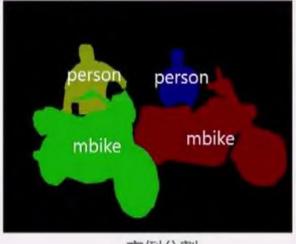


# 实例分割

• 比物体检测和语义分割更为困难







物体检测

语义分割

实例分割



# 语义分割

#### Recognizing pixels

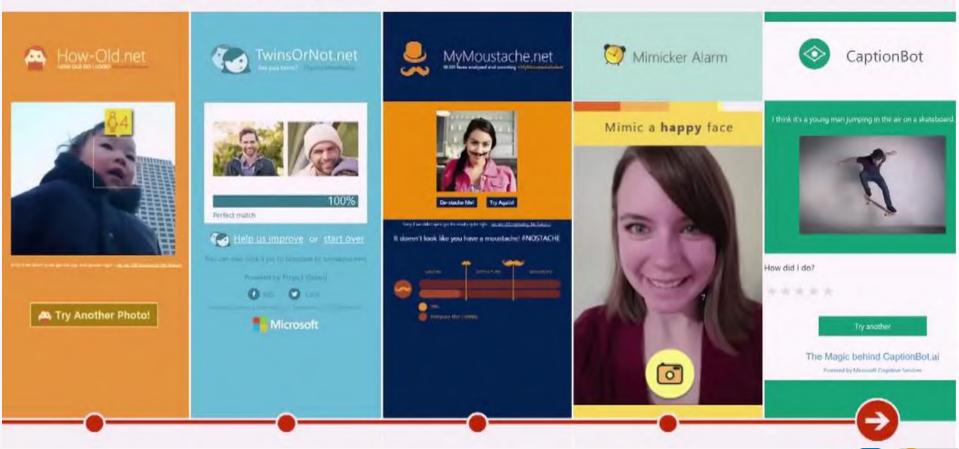






# 人工智能应用

# 各种有趣的App





# 标题Bot

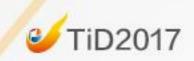
# www.captionbot.ai

#### CaptionBot



I think it's a young man jumping in the air on a skateboard.





# 语言翻译

### Microsoft Translator - 成熟和实用的人工智能

### 大规模使用神经网络运算模型

翻译质量比传统的统计学算法有显著提高,并会不断提升大规模部署微软AI超级计算机和认知工具包 CNTK 同时发布10种语言DNN 翻译,快速规模化新技术的应用

### 面向中国市场

新增粤语的翻译支持 即将部署到位于中国的数据中心 不断增长的中国的消费者和企业用户 Client app or webpage

Cet outil de traduction est un moyen facile d'étendre la portée de vos contenus internes et externes.

此翻译工具是可以轻松 地扩展您的内部和外部 内容的覆盖范围。

















# 图片识别案例-宝贝回家





# 图片识别案例-宝贝回家

# 助宝贝回家

微软认知服务 - 人脸识别技术

1-2秒匹配照片库中几万张照片

27 个面部重要特征点识别

云端部署,跨平台、跨地域访问



### 微软Bot 框架

#### Accelerate development

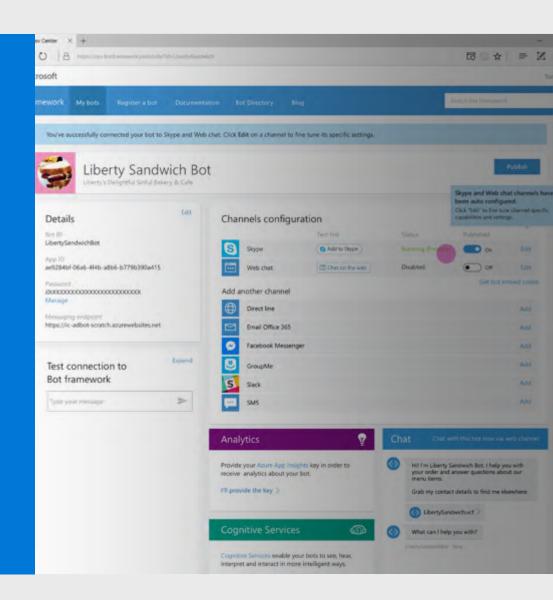
Framework, tools and services to build great bots that converse naturally

#### Reach any user

Develop once and expose through any channel including Skype, Facebook, web

#### Enrich the experience

Add advanced capabilities through close integration with Cognitive Services



### 小冰 & Rinna

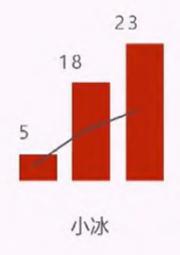
### 用户

- 超过4千万注册 (中国 + 日本 )
- 超过2万个公众号(中国)

- 图片和录像评论
- 情绪分析
- · 京东,中国东方航空,Lawson,用户互动
- 东方卫视,天气预报

### • 扩展地区

- 中国
- 日本
- · 美国



每期会话(交互)次数

1.5~2



其他类次产品































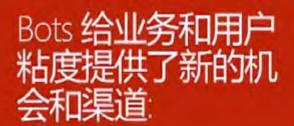








# 智能对话





随时随地、不受平台与设备限制地为 客户提供服务



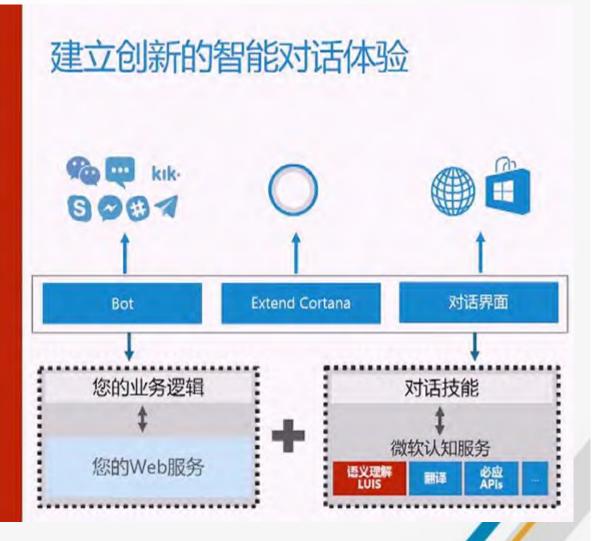
以一种更自然的方式与用户进行交互: 在上下文语境中与用户会话



在用户量巨大的各种消息平台上开拓 您的应用与服务



提升用户体验,减少人工帮助的请求



# 微软AI工具



### Azure Machine Learning

#### Integrated environment

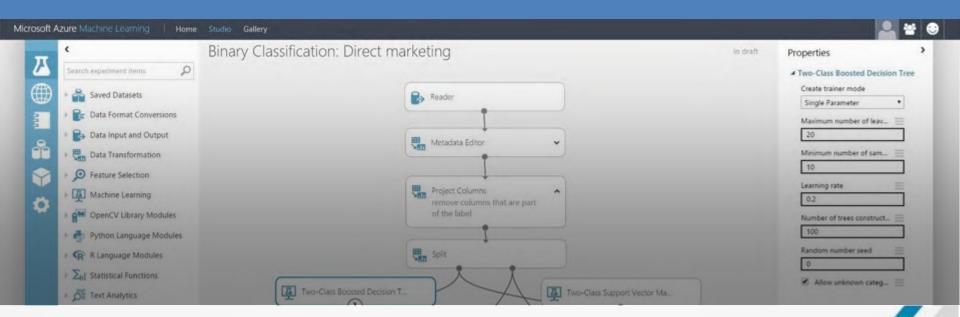
Simple drag, drop, and connect interface for Data Science

#### Best-in-class algorithms

Built-in collection of best-ofbreed algorithms. R, CRAN packages, and Python

#### **Deploy** in minutes

Train and operationalize models with a single click

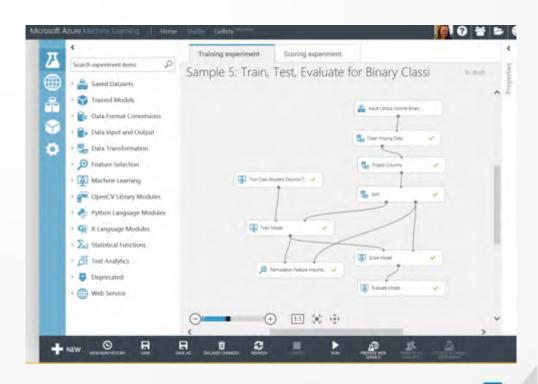




### Azure Machine Learning Studio

### Azure上基于GUI,用于创建和操作机器学习工作流的集成开发环境。

- 通过浏览器访问
- 通过可视化的模块E2E支持数据流
- · 提供多种ML算法和模型库
- 支持R和Python扩展;
- 支持Web API快速部署和伸缩





### Deep Learning

#### Open environment

Cognitive Toolkit: performance, scale Full support for TensorFlow, Caffee

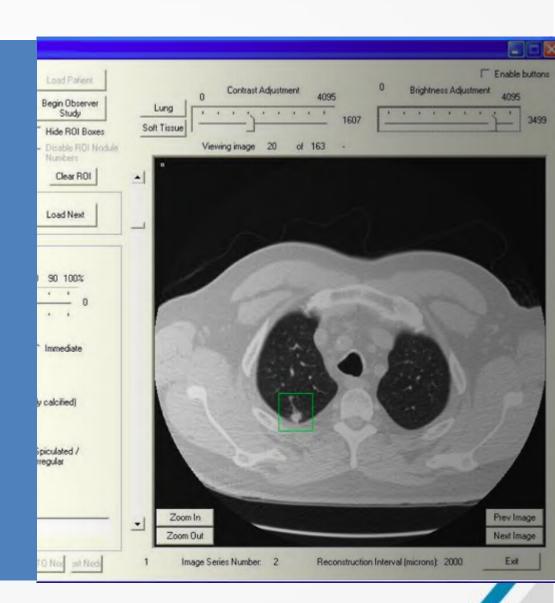
#### **Productive tools**

Visual Studio
Jupyter Notebook

#### Azure Al infrastructure

The AI supercomputer: CPU, GPU, and (coming next) FPGA

Managed service with Batch Al Training





# 谢谢!

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Frank Chen <u>frank.chen@microsoft.com</u>

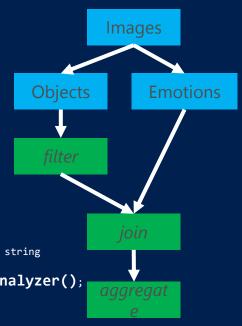


# Appendix

#### U-SQL/Cognitive Example

- Identify objects in images (tags)
- Identify faces and emotions and images

```
• Join datasets – find out which tags are associated with happiness
REFERENCE ASSEMBLY ImageCommon;
REFERENCE ASSEMBLY FaceSdk;
REFERENCE ASSEMBLY ImageEmotion;
REFERENCE ASSEMBLY ImageTagging;
@objects =
                                                        @emotion_raw =
   PROCESS MegaFaceView
                                                           PROCESS MegaFaceView
   PRODUCE FileName, NumObjects int, Tags string
                                                            PRODUCE FileName string, NumFaces int, Emotion string
   READONLY FileName
                                                            READONLY FileName
   USING new Cognition.Vision.ImageTagger();
                                                           USING new Cognition.Vision.EmotionAnalyzer();
@tags =
    SELECT FileName, T.Tag
                                                        @emotion =
   FROM @objects
                                                            SELECT FileName, T.Emotion
        CROSS APPLY
                                                           FROM @emotion raw
            EXPLODE(SqlArray.Create(Tags.Split(';')))
                                                                CROSS APPLY
               AS T(Tag)
                                                                    EXPLODE(SqlArray.Create(Emotion.Split(';')))
   WHERE T.Tag.ToString().Contains("dog") OR
                                                                        AS T(Emotion);
         T.Tag.ToString().Contains("cat");
                                                        @correlation =
                                                           SELECT T.FileName, Emotion, Tag
                                                           FROM @emotion AS E
                                                                INNER JOIN
                                                                    @tags AS T
                                                                ON E.FileName == T.FileName;
```



```
REFERENCE ASSEMBLY [TextCommon];
REFERENCE ASSEMBLY [TextSentiment];
REFERENCE ASSEMBLY [TextKeyPhrase];
@WarAndPeace =
    EXTRACT No int,
            Year string,
            Book string, Chapter string,
            Text string
    FROM @"/usqlext/samples/cognition/war and peace.csv"
    USING Extractors.Csv();
@sentiment =
    PROCESS @WarAndPeace
    PRODUCE No,
            Year,
            Book, Chapter,
            Text,
            Sentiment string,
            Conf double
    USING new Cognition.Text.SentimentAnalyzer(true);
OUTPUT @sentinment
    TO "/sentiment.tsv"
    USING Outputters.Tsv();
```

### Text Analysis

```
REFERENCE ASSEMBLY ImageCommon;
REFERENCE ASSEMBLY FaceSdk;
REFERENCE ASSEMBLY ImageEmotion;
REFERENCE ASSEMBLY ImageTagging;
REFERENCE ASSEMBLY ImageOcr;
@imgs =
    EXTRACT FileName string, ImgData byte[]
    FROM @"/images/{FileName}.jpg"
    USING new Cognition.Vision.ImageExtractor();
// Extract the number of objects on each image and tag them
@objects =
    PROCESS @imgs
    PRODUCE FileName,
            NumObjects int,
            Tags string
    READONLY FileName
    USING new Cognition.Vision.ImageTagger();
OUTPUT @objects
    TO "/objects.tsv"
    USING Outputters.Tsv();
```

### **Imaging**