

## Social Influence Analysis and Measurement

Jing Zhang Information School Renmin University

Collaborate with

Wei Chen (*MSRA*), Cane Leung (*Huawei Noah's Ark*), Hanghang Tong(*ASU*), Jimeng Sun (*GIT*), Jie Tang (*THU*), Juanzi Li (*THU*)

## What is Social Influence?

- Social influence occurs when one's opinions, emotions, or behaviors are affected by others, intentionally or unintentionally.<sup>[1]</sup>
  - Peer Pressure
  - Opinion leadership
  - Conformity







**Opinion leader** 

Individuals in social contact with an opinion leader

#### The theory of "Three Degree of Influence"



#### Six degree of separation<sup>[1]</sup>



Three degree of Influence<sup>[2]</sup>



You are able to **influence** up to >1,000,000 persons in the world, according to the Dunbar's number<sup>[3]</sup>.

[1] S. Milgram. The Small World Problem. Psychology Today, 1967, Vol. 2, 60–67

[2] J.H. Fowler and N.A. Christakis. The Dynamic Spread of Happiness in a Large Social Network: Longitudinal Analysis Over 20 Years in the Framingham Heart Study. British Medical Journal 2008; 337: a2338

[3] R. Dunbar. Neocortex size as a constraint on group size in primates. Human Evolution, 1992, 20: 469–493.

#### Asch's Experiment





#### Which line matches the first line, A, B, or C?

**74%** of the participants followed the majority judgment on at least one trial, even when the majority was wrong.

## **Experiment on Voting**



- Social influence and political mobilization<sup>[1]</sup>
  - Will online political mobilization really work?

#### A controlled trial (with 61M users on FB)

- Social msg group: was shown with msg that indicates one's friends who have made the votes.
- Informational msg group: was shown with msg that indicates how many other.



# Social msg group were **2.08%** more likely to click on the "I Voted" button

[1] R. M. Bond, C. J. Fariss, J. J. Jones, A. D. I. Kramer, C. Marlow, J. E. Settle and J. H. Fowler. A 61-millionperson experiment in social influence and political mobilization. Nature, 489:295-298, 2012.

## Virtual Marketing



- Influence maximization
  - Initially targeting a few "influential" seeds, to trigger a maximal number of individuals to adopt the opinions/products through friend recommendation.



## **Existing Research**



- Influence Test
  - Statistical causal inference

[Arala et al. 2009] [La Fond and Neville 2010] [Anagnostopoulos et al. 2008]

- Real controlled trials [Bakshy et al. 2012] [Bond et al. 2012]
- Influence Learning
  - Node influence [Weng et al. 2010]
  - Pairwise infuence [Saito et al. 2008]
  - Group influence [Tang et al. 2013]
- Influence Model
  - Independent cascade model [Kemp et al, 2003]
  - Linear threshold model [Kemp et al, 2003]

## Outline



- Node influence
  - Conformity influence
- Pairwise influence
   Link influence
- Group influence
  - Structural influence
- An important assumption
  - A is more likely to be influence by B if A's behaviors frequently follow B's.

## **Conformity Influence**





Asch's Experiment

Who is more likely to conform to others,  $v_1$  or  $v_2$ ?

Conformity is the inclination of a person to be influenced by others by yielding to perceived group pressure and copying the behavior and beliefs of others [Jenness 1932; Sherif 1935].

## Formalize Conformity Influence



- Conformity theory [Bernheim 1994]
  - Everyone in a group expresses her own individuality.
  - Yet, even individualists pursue somewhat for status (esteem or popularity) and change their choices toward the social norm.
- Formalize conformity theory by a utility function:



Esteem acquired through conforming

 $y_i=1$ : adopt an action  $y_i=0$ : do not adopt an action Inc

Individual's intrinsic utility

 $\lambda_i$  represents the conformity tendency of  $v_i$ 

• There exists Nash equilibria if all users in a network make the decisions for a given action according to the utility function.

## Measure Conformity Influence



To solve the **data sparsity** problem, we extend the utility function by incorporating role and topic.

- Conformity tendency is different for persons with different roles.
- Conformity tendency is different on actions with different topics.



### Model Details





#### Probabilistic explanation

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### Parameter Estimation



- The objective is to estimate  $\lambda_r$ , i.e., the conformity over role.
- The method is to maximize the likelihood of generating both the individual attributes and the actions.

$$\mathcal{L}_{1} = \prod_{i=1}^{A} \prod_{t=1}^{T} \prod_{h=1}^{H} \sum_{r=1}^{R} \frac{\rho_{i,t}^{r}}{\sqrt{2\pi\sigma_{r,h}^{2}}} \exp\left[-\frac{\left(x_{i,t,h} - \mu_{r,h}\right)^{2}}{2\sigma_{r,h}^{2}}\right]$$

$$\mathcal{L}_2 = \prod_{d,w} \sum_{i \in A_d} \frac{\sum_{r=1}^R \rho_{i,t}^r \gamma_{r,i}^w}{|A_d|}$$

• We iteratively optimize *L1* and *L2* by using EM algorithms and solve the parameters.

$$\rho_{i,t}^{r} = \frac{\sum_{h=1}^{H} q_{i,t,h}^{r} + \sum_{d,w} a_{d,w,i}^{r}}{\sum_{r=1}^{R} (\sum_{h=1}^{H} q_{i,t,h}^{r} + \sum_{d,w} a_{d,w,i}^{r})}$$

## Evaluate Conformity through "Wording" Behavior Prediction



Query	Method	P@5	P@10	MAP	AUC
4	PLSA	20.10	15.49	09.26	77.61
DB&DM	CIM	22.26	17.98	11.59	85.50
	RCM	30,40	24.94	14.16	86.90
	PLSA	14.25	11.65	5.71	67.37
HCI	CIM	18.67	15.34	8.12	73.39
12.50	RCM	19.16	15.40	8.92	75.32
	PLSA	17.33	14.39	8.47	79.96
HP	CIM	19.62	16.25	10.83	88.67
	RCM	20.57	17.12	11.37	89.21
	PLSA	4.20	2.60	2.60	81.15
SE	CIM	21.43	16,42	12.16	85.55
	RCM	25.31	19.98	12.54	85.27
1.00	PLSA	17.52	13.37	9.88	81.09
CT	CIM	19.36	14.50	11.04	85.31
	RCM	20.13	15.20	11.46	85.93
AI&ML	PLSA	19.92	15.50	9.40	84.10
	CIM	21.24	16.41	10.85	90.70
	RCM	23.60	18.02	11.41	90.92
	PLSA	26.68	20.33	12.99	80.63
CN	CTM	29,36	21.62	14.75	86.92
	RCM	31.20	23.35	15.22	88.41
1. T. M.	PLSA	19.88	14.78	09.64	78.85
CV&MM	CTM	22.09	16.12	11.10	85.02
	RCM	24.49	18.37	11.50	85.63
- 7 T	PLSA	17.49	13.51	8.49	78.85
Avg	CTM	21.75	16.83	1131	85.13
	RCM	24.36	19.05	12.07	85.95

- PLSA only consider the intrinsic preference, and ignores the situation where a user's topic distribution may change and become closer to her neighbors' topic distribution over time.
- CTM (Citation influence model) directly learns the conformity tendency of each user, which becomes very difficult to be estimated accurately when very few historical actions of the user and/or her neighbors are available.
- Our model RCM clusters similar users into roles, and then learn the conformity tendency of each role.

## The Correlation between Role and Conformity

# People with higher degree and lower clustering coefficient are more likely to conform to others.



When a person collaborates with more authors and the coauthors are more structurally diverse, she may become more open-minded and tend to accept new ideas from others.

When the social circle of the user is restricted to a few coauthors forming a dense collaboration network, the person will be more conservative and tend not to accept other ideas.

## Pairwise Influence between Links





Will the formation of AC influences AE, BC, and DC to be formed?





 $0 \leq t - t' \leq \delta$ 

## **Randomization Test**



- Randomization test is a model-free, computationally intensive statistical technique for hypothesis testing, the main steps are
  - 1. Compute some test statistic using the set of original observations;
  - 2. Carry out the random shuffle according to the null hypothesis a large number of times, and compute the test statistic for each random data;
  - 3. By the law of large numbers, the permutation p-value is approximated by the proportion of randomly generated values that more or less than the observed value of the test statistic.
- Null hypothesis: the formation of neighboring links is temporally independent of one another.
- Test statistic:

$$rate = \frac{|\{triad(A,B,C)|0 \le t_{BC} - t_{AC} \le \delta\}|}{|\{triad(A,B,C)\}|}$$

## P-values on 24 Triads



The most probable reason why A follows C is "following" back, and thus C is more likely to be an ordinary user.

The most probable reason of B "following" C is C "following" B before and B "following" back, rather than the influence from A "following" C.



There are more two-way links in a triadic closure, which can strengthen the diffusion effect from  $e_{\rm AC}$ 

## **Diffusion Decay**





- The increasing rate becomes slower over time.
- When  $\delta$  is larger than 7 days, the rate almost stops increasing.
- The formation of B following C in followee diffusion is easier than that in follower diffusion.



Observation: Reciprocal relationships are much more likely to be actual "social" relationships, rather than "celebrity following", and thus have stronger social influence.





Observation: When a user B follows another user A, who already follows user C, B is likely to discover C through browsing A's retweets of C's messages or directly checking A's followee list, and A's interest in C may indicates that B would also be interested in C.



## "Following" Link Cascade Model

*t*+1

*ť*+1

- When a link e' is added at time t', at each time slot from time t' to t'+δ:
  - The follower end point B of link *e* may discover the link *e'* with discovery probability  $g_{e'e}$ .
  - Once discovered, e' may trigger e to be formed with influence probability  $h_{e'e}$ .
  - If failed, e' will have no chance to activate e again.
  - When multiple links activate e, e is activated at the time of the first successful attempt.
- The time delay  $\lambda$  for discovery follows a geometric distribution with parameter  $g_{e'e}$  and after discovery there is one chance at time  $t'+\lambda$  that e' could activate e.

## Influence Estimation



- The objective is to estimate  $h_{e'e}$  and  $g_{e'e}$ .
- The method is to maximize the likelihood of generating all the links and solve the parameters in the likelihood function.



formation of each newly added link. For each newly added link, we also formalize its effect on its unformed neighboring links.

## Log-likelihood



- A link e is successfully added if at least one of its recently added neighboring links e' ∈ S<sub>e</sub> successfully activated it.
- Use a latent binary vector  $\mathbf{\alpha}_{Se} = \{\alpha_{e'}\}_{e' \in Se}$  to represent the statuses of  $S_{e'}$ .
  - $\alpha_{e'}$  =1: e' tried to activate e and succeeded.

$$\begin{array}{l} - \alpha_{e'} = 0: \ e' \ \text{failed to activate } e \ \text{within } [t_{e'}, t_{e}]. \\ p(e|S_{e}) = \sum_{\vec{\alpha} \leq e} p(e|\vec{\alpha}_{S_{e}}) p(\vec{\alpha}_{S_{e}}) \\ \text{Assume } p(a_{S_{e}}) = \prod_{e' \in S_{e}} x_{e'e'}^{\alpha_{e'}} y_{e'e}^{1-\alpha_{e'}} \\ \text{The probability of } e' \\ \text{activating } e \ \text{at time } t_{e} \\ \text{successfully.} \\ x_{e'e} = h_{\Delta}g_{\Delta}(1-g_{\Delta})^{t_{e}-t_{e'}} \\ \text{The final log-likelihood:} \\ \hline \\ \log \mathcal{L} = \sum_{e \in \mathcal{E}} \left\{ \log \sum_{\vec{\alpha} \leq e} \prod_{e' \in S_{e}} x_{e'e'}^{\alpha_{e'}} y_{e'e'}^{1-\alpha_{e'}} + \sum_{e' \in R_{e}} \log y_{ee'} \right\} \right]$$

## EM Algorithm



- Estimate the influence probabilities associated to 18 triads instead of link pairs.
  - Associate each link pair (e,e') to a triad structure.
  - Aggregate different pairs with the same structure together.

$$\theta = \{h_{e'e}, g_{e'e}\} \longrightarrow \theta = \{h_{\triangle}, g_{\triangle}\}$$

- Introduce a posterior distribution q(e|a<sub>Se</sub>) of p(e|a<sub>Se</sub>), and get a lower bound of the original log-likelihood function.
- Differentiate the lower bound with respect to each parameter and set the partial differential to zero.

## Ranking-based Link Prediction



Model	P@1	P@2	P@5	P@10	MAP
CF	47.69	44.24	35.78	30.26	61.55
SimRank	27.44	30.11	28.90	27.53	46.11
Katz	50.46	45.38	36.22	30.16	62.54
RR	54.57	46.87	36.11	29.99	64.53
PAC	47.69	40.85	33.36	28.99	59.68
FCM	75.54	60.43	40.37	31.17	79.66

- CF, SimRank, and Katz
  - They only consider the static structure information and ignore the dynamic evolution of the network structure.
- RR and PAC
  - They fit the distributions of some macroscopic properties such as clustering coefficient and closure ratio.
  - They also do not consider the temporal dependence between two links.

## Classification-based Link Prediction

Model	Precision	Recall	F1-measure	AUC	
Basic	74.09	54.66	62.90	77.00	
SVM	73.54	56.18	63.69	75.28	
LRC	63.37	63,51	63.43	88.67	
FCM	70.58	60.04	64.88	91.95	



Fig. 8. Performance analysis in different triadic structures on Twitter. X-axis: triadic structure index. Y-axis: F1-measure

- SVM and LRC perform
  poorer than FCM on the
  triads presenting relatively
  weak diffusion
  effects, especially on triads
  1, 2, 3, and 6.
- The performance of SVM and LRC may be dominated by the effects from the statistically significant triads.
- FCM smooths the effects from different factors using a generative process.

## **Learned Model Parameters**





(b) Diffusion Probabilities

Fig. 9. Learned model parameters on Twitter. Xaxis: triadic structure index. Y-axis: Discovery/Diffusion probability.

- The discoveries in followee diffusion are easier than • those in follower diffusion.
- The diffusion effects in followee diffusion are stronger • than those in follower diffusion.



Find a set *S* of *k* initial followers to follow user *v* such that the number of subsequent new followers to follow *v* is maximized.



Find a set S of k initial followees for user v such that the total number of subsequent new followees accepted by v is maximized.

#### **Structural Influence**





Whose ego network has more influence,  $v_1$  or  $v_2$ ?



## **Test Influence Locality**





Selection bias: users assigned in the treatment group are more likely to retweet than those in the control group even though they do not have >1 active neighbors, because of homophily.

Matched sampling: Match the users in treatment group to those in control group with similar probability to be treated.

$$p_{it} = P(T_{it} = 1 | X_{it})$$
 All attributes associated with user *i* at time *t*

A binary variable indicating whether user *i* will be treated at time *t* 

## Test Result





The fraction of active users with 2 active neighbors is about **2 times** the fraction of active users with only 1 active neighbor.

The ratio increases with the number of active neighbors.

After 48 hours when the original tweet has been published, the increasing rate slows down.

 $N^{T=1}$ : the average number of active users in the treatment group.  $N^{T=0}$ : the average number of active users in the control group.

The ratio  $N^{T=1}/N^{T=0}>1$  indicates the influence locality exerts positive effect on users' retweet behaviors.

## Ego Network Structure and Influence



The probability of a user retweeting a microblog is **negatively** correlated with the structure diversity of the active neighbors.

# Evaluate through Retweet Prediction

Ego network	=	#active	+	#circles formed by
Influence Q		neighbors		active neighbors

Table 2: Performance of retweet behavior prediction. (%)

Model	Prec.	Rec.	<b>F1</b>	Acc.
LRC-B	68.11	74.26	71.05	69.74
LRC-Q	66.82	77.22	71.65	69.44
LRC-BQ	69.89	77.06	73.30	71.93

With only ego network influence factor, we can obtain a F1-score of 71.65%.

LRC-B: logistic regression classifier with only basic features LRC-Q: logistic regression classifier with only the feature of ego network influence.

LRC-BQ: Combine basic features and influence locality function together.

Basic features: Gender, verification status, #followers, #two-way following relationships, #one-way following relationships, #historical microblogs, topic propensity, the elapsed time

#### **Structural Influence**



k	$C_k$	$\mathrm{IP}_k$	$\widetilde{\mathrm{IP}}_k$	$U_{\mathrm{IP}_k}$	k	$C_k$	$IP_k$	$\widetilde{\mathrm{IP}}_k$	$U_{\mathrm{IP}_k}$
1	••0	0.066	0.066	0.020	11	••••	0.038	0.038	0.720
2	••••	0.074	0.074	0.085	12		0.186	0.186	0.088
3		0.111	0.110	0.425	13		0.399	0.392	1.785
4	••••	0.307	0.304	0.928	14	$\checkmark$	0.063	0.062	0.616
5	•••••	0.069	0.069	0.530	15	$\bullet \bullet $	0.619	0.615	0.548
6		0.091	0.090	0.358	16		0.444	0.439	1.378
7		0.067	0.067	0.236	17	$\mathbf{\mathbf{e}}$	0.070	0.070	0.074
8	>	0.106	0.099	5.852	18	$\Leftrightarrow$	0.420	0.416	0.890
9	••••	0.381	0.388	1.666	19		0.662	0.645	2.696
10	••••	0.165	0.162	1.128	20		0.485	0.479	1.239



## Approach: StructInf-Basic



- Identify active and inactive target actions
  - Count active actions when an action newly arrives
  - Count inactive actions when an action is outdated



(a) Active target action

(b) Inactive target action

## Approach: StructInf-Basic



- Enumerate influence patterns
  - Extend nodes instead of edges
  - Dynamic labeling to avoid duplication



## Fast Sampling: StructInf-S1



• Randomly sample nodes when enumerating influence patterns using **sampling probability** *p*.



## Fast Sampling: StructInf-S2



• Randomly sample edges when constructing action diffusion graphs using **sampling probability** *q*.



## Fast Sampling: StructInf-S3



- Combine StructInf-S1 and StructInf-S2
- Randomly sample edges when constructing action diffusion graphs using sampling probability q and sample nodes when enumerating influence patterns using sampling probability p together.



 $n_{ik}\widetilde{x}_i$ 

## **UnBiasness Property**

 $\hat{x}_k/(p^{n_k}q^{m_k})$ 

StructInf-S1

 $\widetilde{x}_k = \hat{x}_k / p^{n_k}$ 

- StructInf-S2
  - Complete subgraph  $\hat{x}_k/q^{m_k}$
  - Incomplete subgraph  $\widetilde{x}_k = \frac{\widehat{x}_k + \sum_{C_i:C_k \subset C_i \& n_k = n_i} n_{ik} \widehat{x}_i}{a^{m_k}}$  -
- StructInf-S3
  - Complete subgraph
  - Incomplete subgraph

$$\widetilde{x}_k = \frac{\widehat{x}_k + \sum_{C_i: C_k \subset C_i \& n_k = n_i} n_{ik} \widehat{x}_i}{p^{n_k} q^{m_k}} - \sum_{\substack{C_i: C_k \subset C_i \\ \& n_k = n_i}} n_{ik} \widetilde{x}_k$$



 $C_i:C_k \subset C_i$ 

Complete subgraph



#### Results







## Sampling Variance and Time

• Variance:

$$\widetilde{V}(\widetilde{x}_k) = \sum_{i=1}^{\hat{x}_k} \frac{1 - p(c_i^k)}{p^2(c_i^k)} + \sum_{i \neq j}^{\hat{x}_k} \frac{p(c_i^k c_j^k) - p(c_i^k)p(c_j^k)}{p(c_i^k c_j^k)p(c_i^k)p(c_j^k)}$$

• The higher the sampling probability  $p(c_i^k)$ , the smaller the variance will be, while the sampling speed will be slower.

Trade off error and time by p and q

## Results



Weibo dataset 1,787,443 nodes 413,503,687 edges 20,134,307 actions



- StructInf-S1 performs better than StructInf-S2
- StructInf-S3 is less sensitive to the parameters

#### **Application: Retweet Prediction**





Basic: #friends, gender, status, etc. $C_1$ : the number of active neighborsWeak: $\widetilde{IP}_k < 0.1$ Moderate: $0.1 \leq \widetilde{IP}_k < 0.3$ Strong: $\widetilde{IP}_k > 0.3$ 

## Summary



- Node conformity influence
  - People with higher degree and lower clustering coefficient are more likely to conform to others.
- Pairwise link influence
  - A two-way relationship between two users can trigger more links than a one-way relationship.
- Group influence
  - Structural diversity
    - The probability of a user retweeting a tweet is negatively correlated with structural diversity of the active neighbors.
  - Structural influence
    - Sampling algorithms can achieve a 10 speedup compared to the exact influence pattern mining algorithm

## Future Work



- How to design a diffusion model that considers different kinds of influence together?
- What's the difference between influence in different kinds of social medias?
- How to leverage different kinds of influence to do social recommendation?

## Code & Dataset



- Conformity Influence on "wording" behavior
  - <u>http://arnetminer.org/roleconformity</u>
  - Jing Zhang, Jie Tang, Honglei Zhuang, Cane Wing-Ki Leung and Juanzi Li. Roleaware Conformity Influence Modeling and Analysis in Social Networks. In AAAI'14. pp. 1-7

#### Link Influence

- <u>http://cs.aminer.org/followinf</u>
- Jing Zhang, Zhanpeng Fang, Wei Chen, and Jie Tang. Diffusion of "Following" Links in Microblogging Networks. IEEE Transaction on Knowledge and Data Engineering (TKDE)

#### Structural influence

- <u>http://arnetminer.org/influencelocality</u>
- Jing Zhang, Biao Liu, Jie Tang, Ting Chen, and Juanzi Li. Social Influence Locality for Modeling Retweeting Behaviors. In IJCAI'13. pp. 2761-2767.
- <u>https://cn.aminer.org/structinf</u>
- Jing Zhang, Jie Tang, Yuanyi Zhong, Yuchen Mo, Jimeng Sun, and Juanzi Li.
   StructInf: Mining Structural Influence from Social Streams. In AAAI'17.





#### Thank You

http://info.ruc.edu.cn/academic\_professor.php?teacher\_id=163 https://scholar.google.com/citations?user=T7Wa3GQAAAAJ&hl=en